









GENERAL INFORMATION - 2019

 Population 17.9 Millions	 GDP 24 526 Millions current US\$	 Merchandise trade 14 272 Millions current US\$
 Internet users 2.6 Millions	 GDP growth 1.5 %	 Land area 743 390 km2

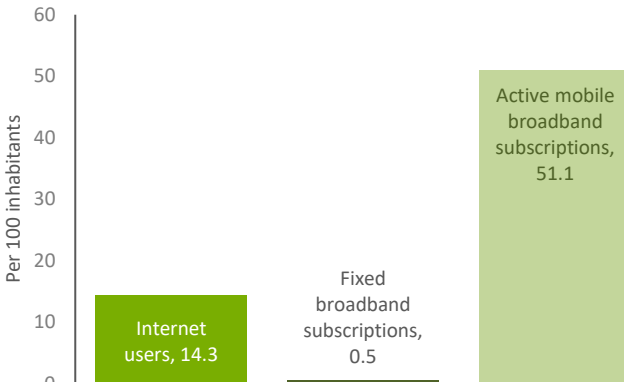
Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2017-20

Rank in UNCTAD B2C E-commerce Index	Rank in ITU ICT Development Index	Rank in WEF Networked Readiness Index
120/152	146/176	116/134

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes) Note: 1 = Best

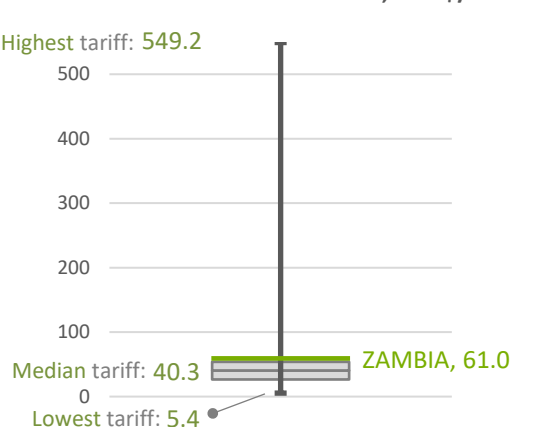
ICT INFRASTRUCTURE AND SERVICES - 2019



Per 100 inhabitants

- Internet users, 14.3
- Fixed broadband subscriptions, 0.5
- Active mobile broadband subscriptions, 51.1

Fixed broadband Internet tariffs, PPP \$/month



Highest tariff: 549.2

Median tariff: 40.3 **ZAMBIA, 61.0**

Lowest tariff: 5.4

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2017

Debit card used in the past year	ZAMBIA, 7.9	AFRICA, 7.8	WORLD, 32.6
	ZAMBIA, #N/A	AFRICA, 7.5	WORLD, 29.3
	ZAMBIA, 12.8	AFRICA, 7.0	WORLD, 23.2

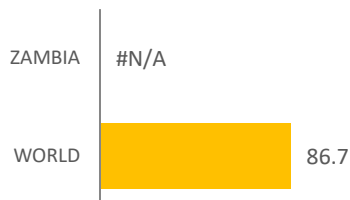
Per 100 inhabitants

Source: World Bank (complete URL address in the General Notes)

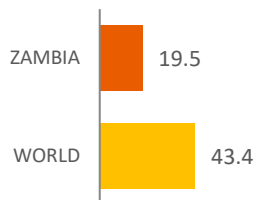
COUNTRY PROFILE: ZAMBIA

🛒 TRADE LOGISTICS - 2017-19

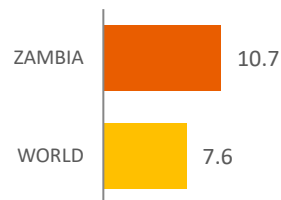
Percent of population having mail delivered at home



Postal reliability index (0 to 100, 100 = Best)

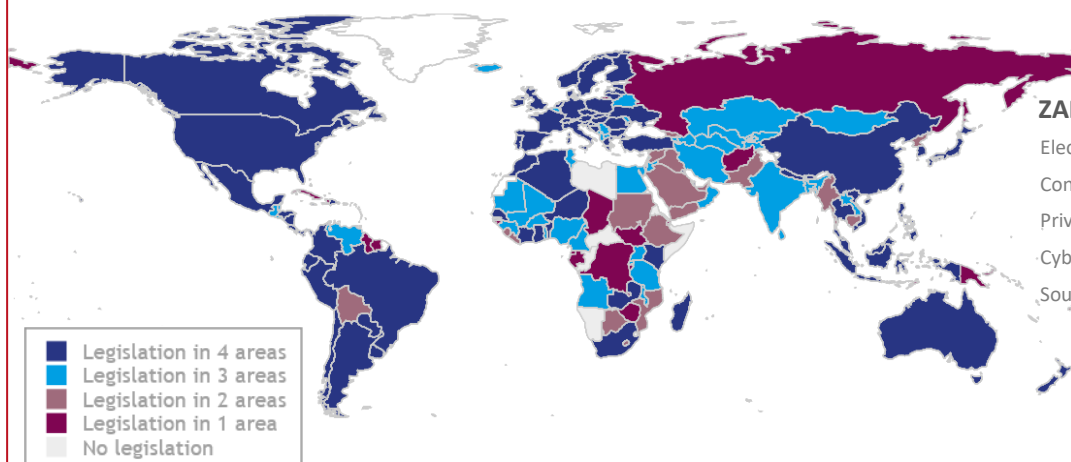


Days to clear direct exports through customs



Source: UPU and World Bank (complete URL addresses in the General Notes)

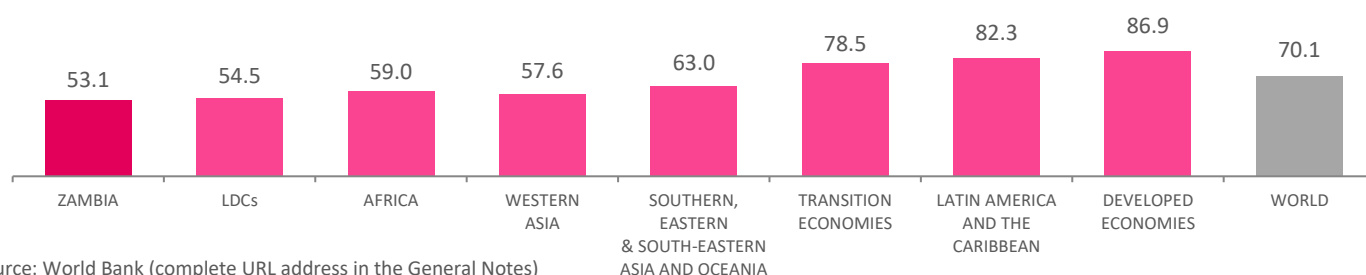
⚖️ LEGAL AND REGULATORY FRAMEWORKS - 2020



For more information see: http://unctad.org/en/Pages/DTL/STI_and ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx

🎓 SKILLS DEVELOPMENT - 2013-17

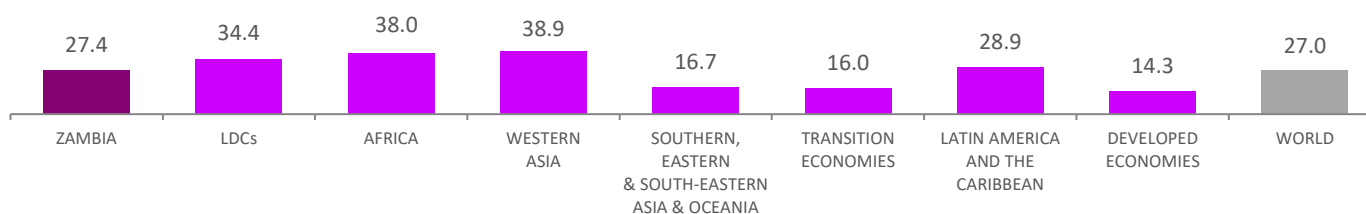
Percentage of firms using e-mail to interact with clients/suppliers



Source: World Bank (complete URL address in the General Notes)

💰 FINANCING FOR eCOMMERCE - 2013-17

Percentage of firms identifying access to finance as a major constraint



Source: World Bank (complete URL address in the General Notes)

COUNTRY PROFILE: GENERAL NOTES

NOTES:

- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:

0: Zero means nil or negligible

#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:

- ITU, World Telecommunication/ICT Indicators database: <http://www.itu.int/en/ITU-D/Statistics/Pages/publications/wtid.aspx>

- UNCTAD, UNCTADStat: <http://unctadstat.unctad.org>

- UPU, Postal Statistics: <http://www.upu.int/en/resources/postal-statistics/about-postal-statistics.html>

- World Bank, E-trade Indicators: <http://wits.worldbank.org/analyticaldata/etrade-indicators.aspx>

- WEF, Networked Readiness Index: <http://reports.weforum.org/global-information-technology-report-2016/networked-readiness-index>

DISCLAIMER:

- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

GENERATION DATE:

15 March 2021