COUNTRY PROFILE: UNITED ARAB EMIRATES

Population: 9.8 Millions
GDP: 410 648 Millions current US$
Merchandise trade: 583 853 Millions current US$
Internet users: 9.7 Millions
GDP growth: 1.1%
Land area: 83 600 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

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E-COMMERCE ASSESSMENT - 2017-20

Rank in UNCTAD B2C E-commerce Index: 37/152
Rank in ITU ICT Development Index: 40/176
Rank in WEF Networked Readiness Index: 30/134

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)
Note: 1 = Best

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ICT INFRASTRUCTURE AND SERVICES - 2019

Internet users: 99.2
Active mobile broadband subscriptions: 239.9
Fixed broadband Internet tariffs, PPP $/month:
Highest tariff: 549.2
Median tariff: 40.3
Lowest tariff: 5.4

Source: ITU (complete URL address in the General Notes)

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PAYMENTS - 2017

Debit card used in the past year:
UNITED ARAB EMIRATES, 65.0
WESTERN ASIA, 40.2
WORLD, 32.6

Credit card used in the past year:
UNITED ARAB EMIRATES, 40.4
WESTERN ASIA, 30.1
WORLD, 29.3

Mobile phone or the internet used to access a financial institution account in the past year:
WESTERN ASIA, 20.8
WORLD, 23.2

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: UNITED ARAB EMIRATES

Source: UPU and World Bank (complete URL addresses in the General Notes)

For more information see:
- SKILLS DEVELOPMENT - 2013-17
- FINANCING FOR eCOMMERCE - 2013-17
- TRADE LOGISTICS - 2017-19
- LEGAL AND REGULATORY FRAMEWORKS - 2020

### Percent of population having mail delivered at home

<table>
<thead>
<tr>
<th>Country</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNITED ARAB EMIRATES</td>
<td>0.0</td>
</tr>
<tr>
<td>WORLD</td>
<td>86.7</td>
</tr>
</tbody>
</table>

### Postal reliability index (0 to 100, 100 = Best)

<table>
<thead>
<tr>
<th>Country</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNITED ARAB EMIRATES</td>
<td>64.1</td>
</tr>
<tr>
<td>WORLD</td>
<td>43.4</td>
</tr>
</tbody>
</table>

### Days to clear direct exports through customs

<table>
<thead>
<tr>
<th>Country</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNITED ARAB EMIRATES</td>
<td>#N/A</td>
</tr>
<tr>
<td>WORLD</td>
<td>7.6</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

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### Percentage of firms using e-mail to interact with clients/suppliers

<table>
<thead>
<tr>
<th>Category</th>
<th>United Arab Emirates</th>
<th>LDCs</th>
<th>Africa</th>
<th>Western Asia</th>
<th>Southern, Eastern &amp; South-Eastern Asia and Oceania</th>
<th>Transition Economies</th>
<th>Latin America and the Caribbean</th>
<th>Developed Economies</th>
<th>World</th>
</tr>
</thead>
<tbody>
<tr>
<td>#N/A</td>
<td>54.5</td>
<td>59.0</td>
<td>57.6</td>
<td>63.0</td>
<td>78.5</td>
<td>82.3</td>
<td>86.9</td>
<td>70.1</td>
<td></td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

### Percentage of firms identifying access to finance as a major constraint

<table>
<thead>
<tr>
<th>Category</th>
<th>United Arab Emirates</th>
<th>LDCs</th>
<th>Africa</th>
<th>Western Asia</th>
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<th>Transition Economies</th>
<th>Latin America and the Caribbean</th>
<th>Developed Economies</th>
<th>World</th>
</tr>
</thead>
<tbody>
<tr>
<td>#N/A</td>
<td>34.4</td>
<td>38.0</td>
<td>38.9</td>
<td>16.7</td>
<td>16.0</td>
<td>28.9</td>
<td>14.3</td>
<td>27.0</td>
<td></td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

DISCLAIMER:
- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

GENERATION DATE:
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