



GENERAL INFORMATION - 2019

<p>Population 9.8 Millions</p> <p>Internet users 9.7 Millions</p>	<p>GDP 410 648 Millions current US\$</p> <p>GDP growth 1.1 %</p>	<p>Merchandise trade 583 853 Millions current US\$</p> <p>Land area 83 600 km²</p>
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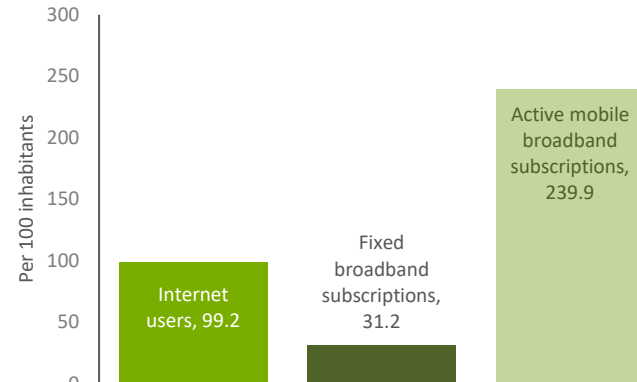
Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2017-20

<p>Rank in UNCTAD B2C E-commerce Index</p> <p>37/152</p>	<p>Rank in ITU ICT Development Index</p> <p>40/176</p>	<p>Rank in WEF Networked Readiness Index</p> <p>30/134</p>
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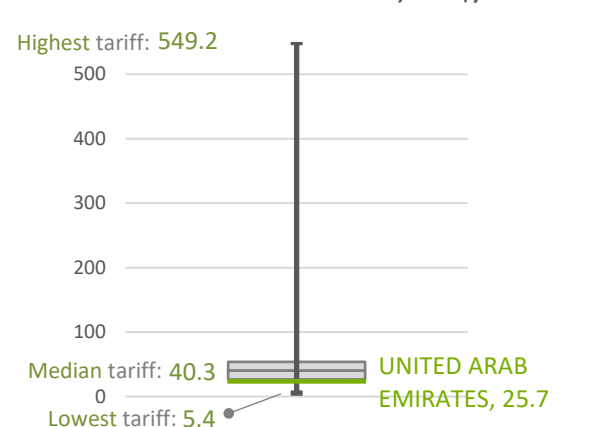
Source: UNCTAD, ITU and WEF (complete URL address in the General Notes) Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2019



Metric	Value
Internet users	99.2
Fixed broadband subscriptions	31.2
Active mobile broadband subscriptions	239.9

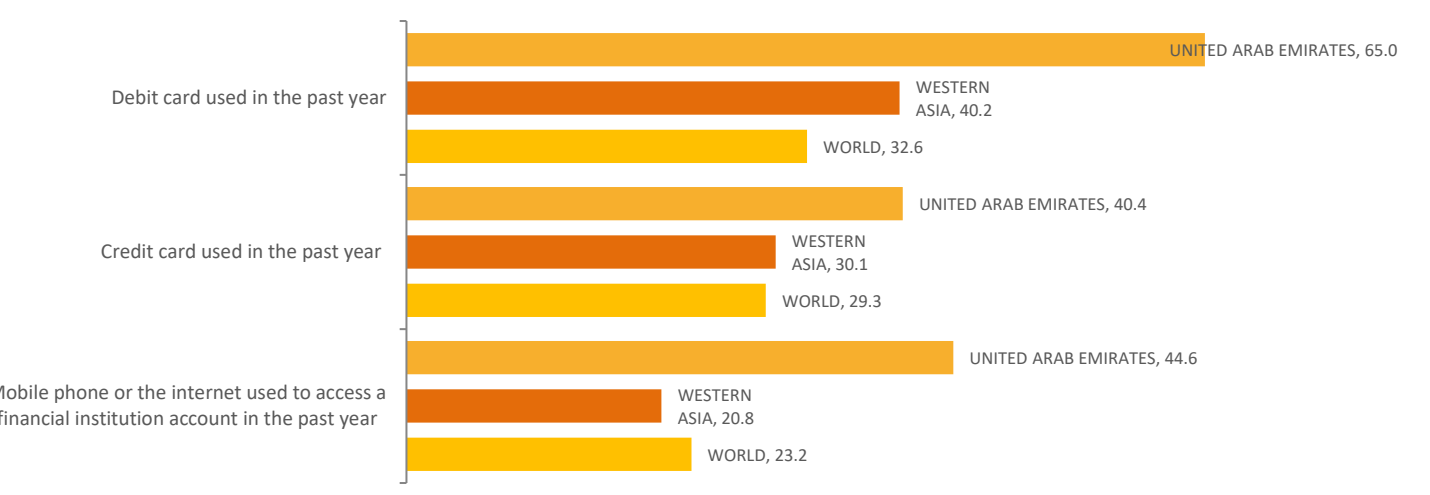
Fixed broadband Internet tariffs, PPP \$/month



Statistic	Value
Highest tariff	549.2
Median tariff	40.3
Lowest tariff	5.4
United Arab Emirates	25.7

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2017

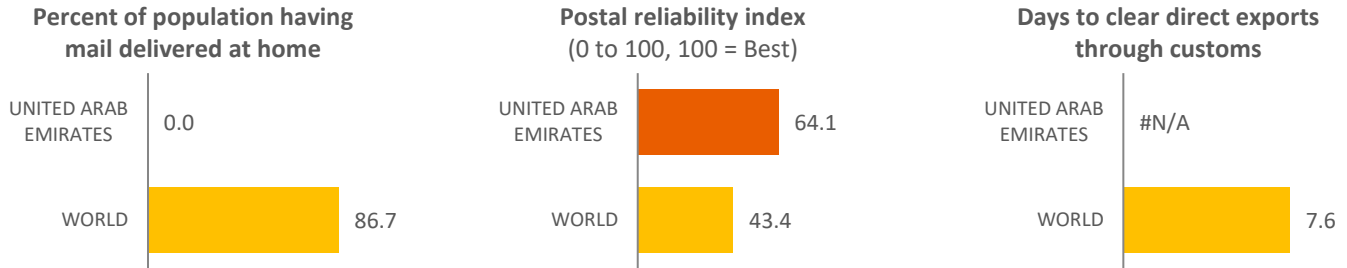


Method	United Arab Emirates	Western Asia	World
Debit card used in the past year	65.0	40.2	32.6
Credit card used in the past year	40.4	30.1	29.3
Mobile phone or the internet used to access a financial institution account in the past year	44.6	20.8	23.2

Source: World Bank (complete URL address in the General Notes)

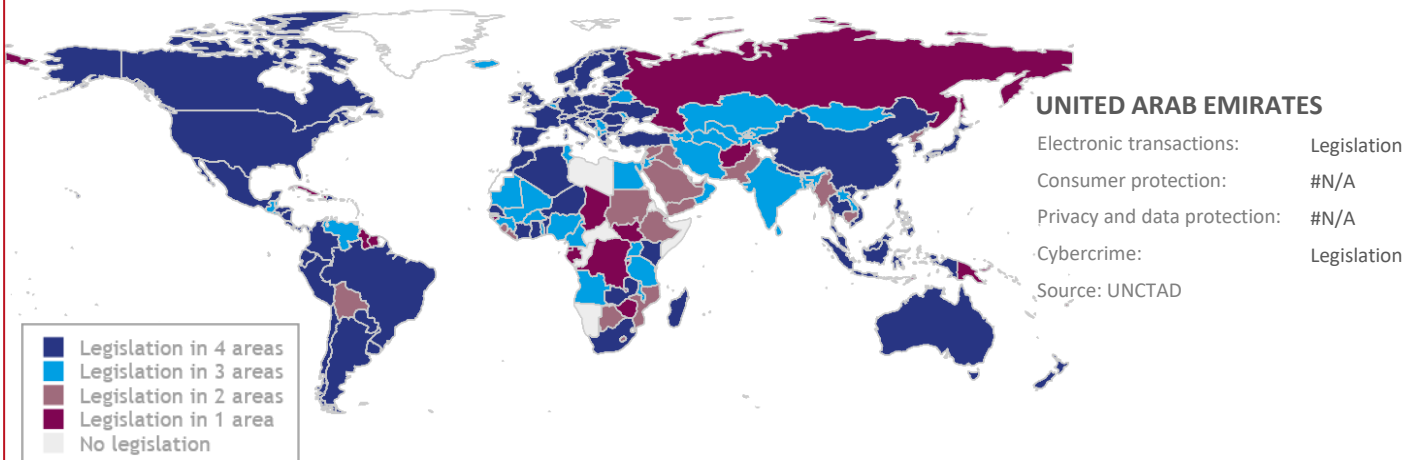
COUNTRY PROFILE: UNITED ARAB EMIRATES

TRADE LOGISTICS - 2017-19



Source: UPU and World Bank (complete URL addresses in the General Notes)

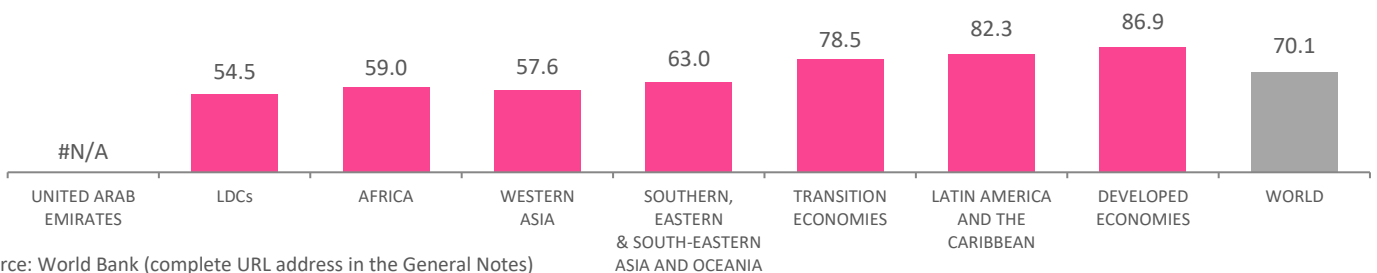
LEGAL AND REGULATORY FRAMEWORKS - 2020



For more information see: http://unctad.org/en/Pages/DTL/STI_and ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx

SKILLS DEVELOPMENT - 2013-17

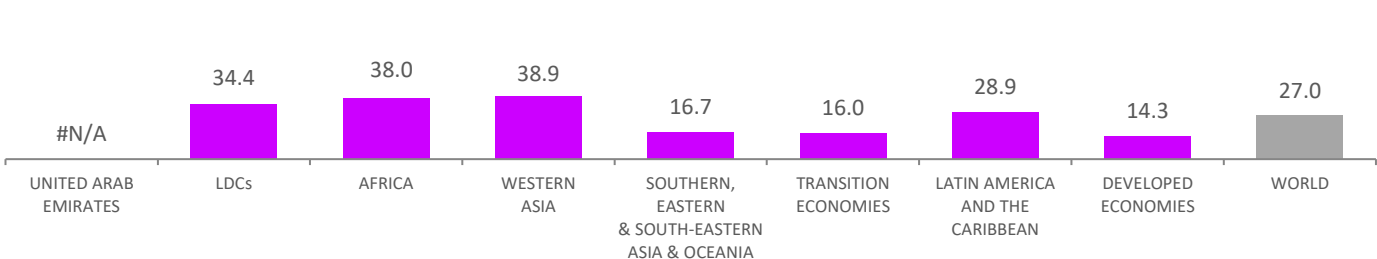
Percentage of firms using e-mail to interact with clients/suppliers



Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCOMMERCE - 2013-17

Percentage of firms identifying access to finance as a major constraint



Source: World Bank (complete URL address in the General Notes)

COUNTRY PROFILE: GENERAL NOTES

NOTES:

- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:

0: Zero means nil or negligible

#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:

- ITU, World Telecommunication/ICT Indicators database: <http://www.itu.int/en/ITU-D/Statistics/Pages/publications/wtid.aspx>

- UNCTAD, UNCTADStat: <http://unctadstat.unctad.org>

- UPU, Postal Statistics: <http://www.upu.int/en/resources/postal-statistics/about-postal-statistics.html>

- World Bank, E-trade Indicators: <http://wits.worldbank.org/analyticaldata/etrade-indicators.aspx>

- WEF, Networked Readiness Index: <http://reports.weforum.org/global-information-technology-report-2016/networked-readiness-index>

DISCLAIMER:

- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

GENERATION DATE:

15 March 2021