COUNTRY PROFILE: MALAYSIA

Contact: info@etradeforall.org

Population 31.9 Millions
Internet users 26.9 Millions

GDP 366 828 Millions current US$
GDP growth 4.3 %
Merchandise trade 443 194 Millions current US$
Land area 328 550 km2

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

GENERAL INFORMATION - 2019

E-COMMERCE ASSESSMENT - 2017-20
Rank in UNCTAD B2C E-commerce Index 30/152
Rank in ITU ICT Development Index 63/176
Rank in WEF Networked Readiness Index 34/134

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2019

PAYMENTS - 2017

Source: World Bank (complete URL address in the General Notes)
**COUNTRY PROFILE: MALAYSIA**

**TRADE LOGISTICS - 2017-19**

- Percent of population having mail delivered at home:
  - Malaysia: 89.0
  - World: 86.7

- Postal reliability index (0 to 100, 100 = Best):
  - Malaysia: 84.6
  - World: 43.4

- Days to clear direct exports through customs:
  - Malaysia: 6.3
  - World: 7.6

Source: UPU and World Bank (complete URL addresses in the General Notes)

**LEGAL AND REGULATORY FRAMEWORKS - 2020**


**SKILLS DEVELOPMENT - 2013-17**

Percentage of firms using e-mail to interact with clients/suppliers

- Malaysia: 46.2
- LDCs: 54.5
- Africa: 59.0
- Western Asia: 57.6
- Southern, Eastern & South-Eastern Asia and Oceania: 63.0
- Transition Economies: 78.5
- Latin America and the Caribbean: 82.3
- Developed Economies: 86.9
- World: 70.1

Source: World Bank (complete URL address in the General Notes)

**FINANCING FOR eCOMMERCE - 2013-17**

Percentage of firms identifying access to finance as a major constraint

- Malaysia: 12.0
- LDCs: 34.4
- Africa: 38.0
- Western Asia: 38.9
- Southern, Eastern & South-Eastern Asia and Oceania: 16.7
- Transition Economies: 16.0
- Latin America and the Caribbean: 28.9
- Developed Economies: 14.3
- World: 27.0

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADstat:  http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

GENERATION DATE:
15 March 2021