COUNTRY PROFILE: CHILE

Population: 19.0 Millions
Internet users: 15.6 Millions
Merchandise trade: 139 690 Millions current US$
GDP: 281 277 Millions current US$
GDP growth: 0.8%
Land area: 743 532 km²

GENERAL INFORMATION - 2019

Rank in UNCTAD B2C E-commerce Index: 59/152
Rank in ITU ICT Development Index: 56/176
Rank in WEF Networked Readiness Index: 50/134

E-COMMERCE ASSESSMENT - 2017-20

ICT INFRASTRUCTURE AND SERVICES - 2019

PAYMENTS - 2017

Source: UNCTAD and ITU (complete URL addresses in the General Notes)
Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)
Source: ITU (complete URL address in the General Notes)
Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: CHILE

TRADE LOGISTICS - 2017-19

<table>
<thead>
<tr>
<th></th>
<th>Chile</th>
<th>World</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of population having mail delivered at home</td>
<td>90.0</td>
<td>86.7</td>
</tr>
<tr>
<td>Postal reliability index (0 to 100, 100 = Best)</td>
<td>42.0</td>
<td>43.4</td>
</tr>
<tr>
<td>Days to clear direct exports through customs</td>
<td>10.8</td>
<td>7.6</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2020

CHILE

Electronic transactions:
Consumer protection:
Privacy and data protection:
Cybercrime:

Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

<table>
<thead>
<tr>
<th></th>
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<th>Africa</th>
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<th>Latin America and the Caribbean</th>
<th>Developed Economies</th>
<th>World</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms using e-mail to interact with clients/suppliers</td>
<td>96.6</td>
<td>54.5</td>
<td>59.0</td>
<td>57.6</td>
<td>63.0</td>
<td>78.5</td>
<td>82.3</td>
<td>86.9</td>
<td>70.1</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCOMMERCE - 2013-17

<table>
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<tr>
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<th>Developed Economies</th>
<th>World</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms identifying access to finance as a major constraint</td>
<td>17.6</td>
<td>34.4</td>
<td>38.0</td>
<td>38.9</td>
<td>16.7</td>
<td>16.0</td>
<td>28.9</td>
<td>14.3</td>
<td>27.0</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADstat: http://unctadstat.unctad.org

DISCLAIMER:
- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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