**COUNTRY PROFILE: UNITED ARAB EMIRATES**

**Population** 9.4 Millions

**GDP** 382.575 Millions current US$

**Merchandise trade** 587.167 Millions current US$

**Internet users** 8.9 Millions

**GDP growth** 0.8 %

**Land area** 83,600 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

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**E-COMMERCE ASSESSMENT - 2016-18**

**Rank in UNCTAD B2C E-commerce Index** 33/151

**Rank in ITU ICT Development Index** 40/176

**Rank in WEF Networked Readiness Index** 26/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

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**ICT INFRASTRUCTURE AND SERVICES - 2017**

- **Active mobile broadband subscriptions**, 243.4
- **Fixed broadband subscriptions**, 29.4
- **Internet users**, 94.8

**Fixed broadband Internet tariffs, PPP $/month**

- **United Arab Emirates**, 24.6

277.8

- 300
- 200
- 100
- 0
- Highest tariff
- Lowest tariff
- Tariffs in 50% of eco. are below this value

Source: ITU (complete URL address in the General Notes)

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**PAYMENTS - 2014-17**

- **Debit card used in the past year**
  - United Arab Emirates, 65.0
  - Western Asia, 39.4

- **Credit card used in the past year**
  - United Arab Emirates, 40.4
  - Western Asia, 30.0

- **Mobile phone or the internet used to access a financial institution account in the past year**
  - United Arab Emirates, 44.6
  - Western Asia, 19.7

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: UNITED ARAB EMIRATES

TRADE LOGISTICS - 2013-18

Percent of population having mail delivered at home

- UNITED ARAB EMIRATES: 43.0
- WORLD: 82.9

Postal reliability index (0 to 100, 100 = Best)

- UNITED ARAB EMIRATES: 75.0
- WORLD: 58.2

Days to clear direct exports through customs

- UNITED ARAB EMIRATES: #N/A
- WORLD: 7.2

Source: UPU and World Bank (complete URL addresses in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2019

UNITED ARAB EMIRATES

Electronic Transactions: Legislation
Consumer Protection: Legislation
Privacy and data protection: Legislation
Cybercrime: Legislation

Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

Percentage of firms using e-mail to interact with clients/suppliers

- WORLD AVERAGE: 63.8
- UNITED ARAB EMIRATES: #N/A
- LDCs: 48.3
- AFRICA: 52.5
- WESTERN ASIA: 70.5
- SOUTHERN, EASTERN & SOUTH-EASTERN ASIA & OCEANIA: 65.6
- TRANSITION ECONOMIES: 74.5
- LATIN AMERICA AND THE CARIBBEAN: 83.0
- DEVELOPED ECONOMIES: 91.5

Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCOMMERCE - 2013-17

Percentage of firms identifying access to finance as a major constraint

- WORLD AVERAGE: 20.1
- UNITED ARAB EMIRATES: #N/A
- DEVELOPED ECONOMIES: 16.4
- TRANSITION ECONOMIES: 12.9
- SOUTHERN, EASTERN & SOUTH-EASTERN ASIA & OCEANIA: 15.5
- LATIN AMERICA AND THE CARIBBEAN: 17.3
- LDCs: 29.7
- WESTERN ASIA: 22.5
- AFRICA: 32.7

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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