COUNTRY PROFILE: SOUTH AFRICA

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GENERAL INFORMATION - 2017

Population 56.7 Millions
GDP 348 872 Millions current US$
Merchandise trade 190 163 Millions current US$
Internet users 31.9 Millions
GDP growth 1.3 %
Land area 1 213 090 km2

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2016-18

Rank in UNCTAD B2C E-commerce Index 77/151
Rank in ITU ICT Development Index 92/176
Rank in WEF Networked Readiness Index 65/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2017

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2014-17

Debit card used in the past year
Credit card used in the past year
Mobile phone or the internet used to access a financial institution account in the past year

Source: World Bank (complete URL address in the General Notes)
### TRADE LOGISTICS - 2013-18

**Percent of population having mail delivered at home**
- **SOUTH AFRICA**: 15.6
- **WORLD**: 82.9

**Postal reliability index (0 to 100, 100 = Best)**
- **SOUTH AFRICA**: #N/A
- **WORLD**: 58.2

**Days to clear direct exports through customs**
- **SOUTH AFRICA**: #N/A
- **WORLD**: 7.2

Source: UPU and World Bank (complete URL addresses in the General Notes)

### LEGAL AND REGULATORY FRAMEWORKS - 2019

**SOUTH AFRICA**
- Electronic Transactions: Legislation
- Consumer Protection: Legislation
- Privacy and data protection: Legislation
- Cybercrime: Legislation

Source: UNCTAD


### SKILLS DEVELOPMENT - 2013-17

**Percentage of firms using e-mail to interact with clients/suppliers**
- **WORLD AVERAGE**: 63.8
- **SOUTH AFRICA**: 15.5
- **LDCs**: 48.3
- **AFRICA**: 65.6
- **WESTERN ASIA**: 70.5
- **SOUTHERN, EASTERN ASIA & OCEANIA**: 74.5
- **TRANSITION ECONOMIES**: 83.0
- **LATIN AMERICA AND THE CARIBBEAN**: 91.5
- **DEVELOPED ECONOMIES**: 91.5

Source: World Bank (complete URL address in the General Notes)

### FINANCING FOR eCommerce - 2013-17

**Percentage of firms identifying access to finance as a major constraint**
- **WORLD AVERAGE**: 20.1
- **SOUTH AFRICA**: 32.7
- **DEVELOPED ECONOMIES**: 16.4
- **TRANSITION ECONOMIES**: 12.9
- **SOUTHERN, EASTERN ASIA & OCEANIA**: 15.5
- **LATIN AMERICA AND THE CARIBBEAN**: 29.7
- **LDCs**: 22.5
- **WESTERN ASIA**: 32.7
- **AFRICA**: 32.7

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE:  GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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