COUNTRY PROFILE: NEW ZEALAND

GENERAL INFORMATION - 2017

- Population: 4.7 Millions
- GDP: 202 044 Millions current US$
- Merchandise trade: 78 178 Millions current US$
- Internet users: 4.3 Millions
- GDP growth: 2.8%
- Land area: 263 310 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2016-18

- Rank in UNCTAD B2C E-commerce Index: 9/151
- Rank in ITU ICT Development Index: 13/176
- Rank in WEF Networked Readiness Index: 17/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2017

- Internet users, 90.8
- Active mobile broadband subscriptions, 101.6
- Fixed broadband subscriptions, 33.6

Fixed broadband Internet tariffs, PPP $/month

300 - Highest tariff
200
100

Tariffs in 50% of eco. are below this value

0 - Lowest tariff

NEW ZEALAND, 51.9

PAYMENTS - 2014-17

- Debit card used in the past year: NEW ZEALAND, 91.5
  - DEVELOPED ECONOMIES, 71.0
  - WORLD, 30.6

- Credit card used in the past year: NEW ZEALAND, 56.7
  - DEVELOPED ECONOMIES, 49.2
  - WORLD, 27.7

- Mobile phone or the internet used to access a financial institution account in the past year: NEW ZEALAND, 73.6
  - DEVELOPED ECONOMIES, 52.2
  - WORLD, 21.6

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: NEW ZEALAND

**TRADE LOGISTICS - 2013-18**

<table>
<thead>
<tr>
<th></th>
<th>Percent of population having mail delivered at home</th>
<th>Postal reliability index (0 to 100, 100 = Best)</th>
<th>Days to clear direct exports through customs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NEW ZEALAND</strong></td>
<td>97.0</td>
<td>96.1</td>
<td>#N/A</td>
</tr>
<tr>
<td><strong>WORLD</strong></td>
<td>82.9</td>
<td>58.2</td>
<td>7.2</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

**LEGAL AND REGULATORY FRAMEWORKS - 2019**

NEW ZEALAND

Electronic Transactions: Legislation
Consumer Protection: Legislation
Privacy and data protection: Legislation
Cybercrime: Legislation
Source: UNCTAD


**SKILLS DEVELOPMENT - 2013-17**

Percentage of firms using e-mail to interact with clients/suppliers

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td><strong>NEW ZEALAND</strong></td>
<td>63.8</td>
</tr>
<tr>
<td><strong>LDCs</strong></td>
<td>48.3</td>
</tr>
<tr>
<td><strong>AFRICA</strong></td>
<td>52.5</td>
</tr>
<tr>
<td><strong>WESTERN ASIA</strong></td>
<td>70.5</td>
</tr>
<tr>
<td><strong>SOUTHERN, EASTERN &amp; SOUTH-EASTERN ASIA AND OCEANIA</strong></td>
<td>65.6</td>
</tr>
<tr>
<td><strong>TRANSITION ECONOMIES</strong></td>
<td>74.5</td>
</tr>
<tr>
<td><strong>LATIN AMERICA AND THE CARIBBEAN</strong></td>
<td>83.0</td>
</tr>
<tr>
<td><strong>DEVELOPED ECONOMIES</strong></td>
<td>91.5</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

**FINANCING FOR eCOMMERCE - 2013-17**

Percentage of firms identifying access to finance as a major constraint

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<tr>
<th></th>
<th>Percentage of firms identifying access to finance as a major constraint</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NEW ZEALAND</strong></td>
<td>16.4</td>
</tr>
<tr>
<td><strong>DEVELOPED ECONOMIES</strong></td>
<td>12.9</td>
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<tr>
<td><strong>TRANSITION ECONOMIES</strong></td>
<td>15.5</td>
</tr>
<tr>
<td><strong>SOUTHERN, EASTERN &amp; SOUTH-EASTERN ASIA &amp; OCEANIA</strong></td>
<td>17.3</td>
</tr>
<tr>
<td><strong>LATIN AMERICA AND THE CARIBBEAN</strong></td>
<td>29.7</td>
</tr>
<tr>
<td><strong>LDCs</strong></td>
<td>22.5</td>
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<tr>
<td><strong>WESTERN ASIA</strong></td>
<td>32.7</td>
</tr>
<tr>
<td><strong>AFRICA</strong></td>
<td>#N/A</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

DISCLAIMER:
- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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