# Country Profile: Malaysia

**Population**: 31.6 Millions

**GDP**: 314 707 Millions current US$

**Merchandise trade**: 412 988 Millions current US$

**Internet users**: 25.3 Millions

**GDP growth**: 5.9 %

**Land area**: 328 550 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

## E-Commerce Assessment - 2016-18

<table>
<thead>
<tr>
<th>Rank in UNCTAD B2C E-commerce Index</th>
<th>Rank in ITU ICT Development Index</th>
<th>Rank in WEF Networked Readiness Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>34/151</td>
<td>63/176</td>
<td>31/139</td>
</tr>
</tbody>
</table>

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

## ICT Infrastructure and Services - 2017

**Fixed broadband Internet tariffs, PPP $/month**

- **Highest tariff**: 277.8
- **Lowest tariff**: 6.8
- **Per 100 inhabitants**
- **Malaysia, 24.3**

## Payments - 2014-17

<table>
<thead>
<tr>
<th>Payment Method</th>
<th>Malaysia</th>
<th>Southern, Eastern and South-Eastern Asia &amp; Oceania</th>
<th>World</th>
</tr>
</thead>
<tbody>
<tr>
<td>Debit card used in the past year</td>
<td>34.3</td>
<td>24.9</td>
<td>30.6</td>
</tr>
<tr>
<td>Credit card used in the past year</td>
<td>14.6</td>
<td>19.3</td>
<td>27.7</td>
</tr>
<tr>
<td>Mobile phone or the internet used to access a financial institution account in the past year</td>
<td>32.1</td>
<td>19.4</td>
<td>21.6</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: MALAYSIA

TRADE LOGISTICS - 2013-18

- Percent of population having mail delivered at home:
  - Malaysia: 93.0
  - World: 82.9

- Postal reliability index (0 to 100, 100 = Best):
  - Malaysia: 79.9
  - World: 58.2

- Days to clear direct exports through customs:
  - Malaysia: 6.3
  - World: 7.2

Source: UPU and World Bank (complete URL addresses in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2019

- Electronic Transactions: Legislation
- Consumer Protection: Legislation
- Privacy and data protection: Legislation
- Cybercrime: Legislation

Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

Percentage of firms using e-mail to interact with clients/suppliers

- World average: 63.8
  - Malaysia: 46.2
  - LDCs: 48.3
  - Africa: 52.5
  - Western Asia: 70.5
  - Southern, Eastern Asia & Oceania: 65.6
  - Transition Economies: 74.5
  - Latin America and the Caribbean: 83.0
  - Developed Economies: 91.5

Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCOMMERCE - 2013-17

Percentage of firms identifying access to finance as a major constraint

- World average: 20.1
  - Malaysia: 12.0
  - Developed Economies: 16.4
  - Transition Economies: 12.9
  - Southern, Eastern Asia & Oceania: 15.5
  - Latin America and the Caribbean: 17.3
  - LDCs: 29.7
  - Western Asia: 22.5
  - Africa: 32.7

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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