



**GENERAL INFORMATION - 2017**

<b>Population</b> 31.6 Millions	<b>GDP</b> 314 707 Millions current US\$	<b>Merchandise trade</b> 412 988 Millions current US\$
<b>Internet users</b> 25.3 Millions	<b>GDP growth</b> 5.9 %	<b>Land area</b> 328 550 km2

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

**E-COMMERCE ASSESSMENT - 2016-18**

<b>Rank in UNCTAD B2C E-commerce Index</b> 34/151	<b>Rank in ITU ICT Development Index</b> 63/176	<b>Rank in WEF Networked Readiness Index</b> 31/139
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Source: UNCTAD, ITU and WEF (complete URL address in the General Notes) Note: 1 = Best

**ICT INFRASTRUCTURE AND SERVICES - 2017**

Metric	Value
Internet users	80.1
Fixed broadband subscriptions	8.5
Active mobile broadband subscriptions	111.5

**Fixed broadband Internet tariffs, PPP \$/month**

Highest tariff: 277.8  
Lowest tariff: 0  
Median: 34.2  
MALAYSIA, 24.3

Source: ITU (complete URL address in the General Notes)

**PAYMENTS - 2014-17**

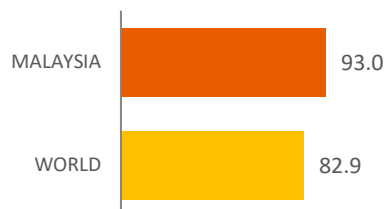
Metric	Malaysia	Southern, Eastern and South-Eastern Asia & Oceania	World
Debit card used in the past year	34.3	24.9	30.6
Credit card used in the past year	14.6	19.3	27.7
Mobile phone or the internet used to access a financial institution account in the past year	32.1	19.4	21.6

Source: World Bank (complete URL address in the General Notes)

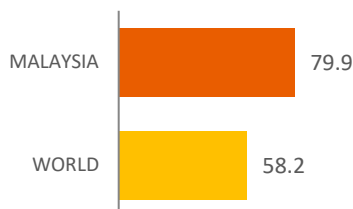
## COUNTRY PROFILE: MALAYSIA

### TRADE LOGISTICS - 2013-18

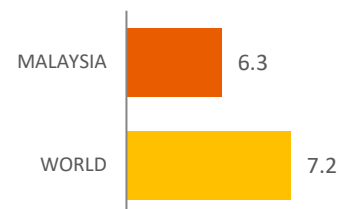
#### Percent of population having mail delivered at home



#### Postal reliability index (0 to 100, 100 = Best)

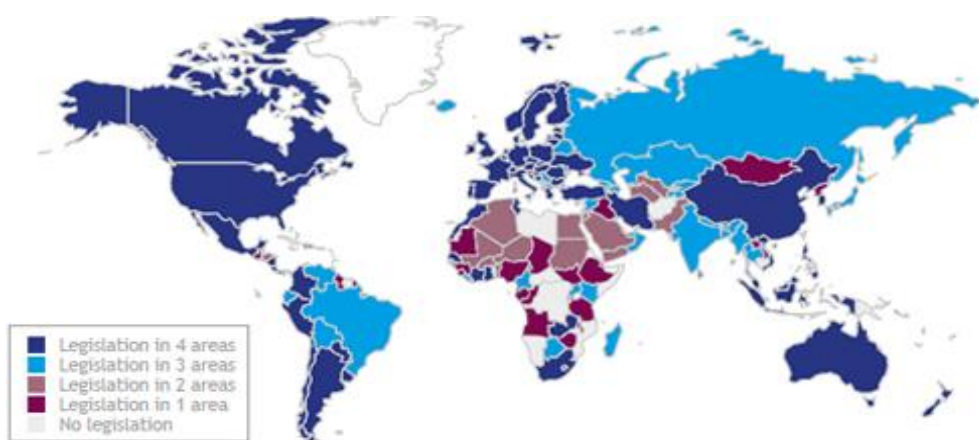


#### Days to clear direct exports through customs



Source: UPU and World Bank (complete URL addresses in the General Notes)

### LEGAL AND REGULATORY FRAMEWORKS - 2019



#### MALAYSIA

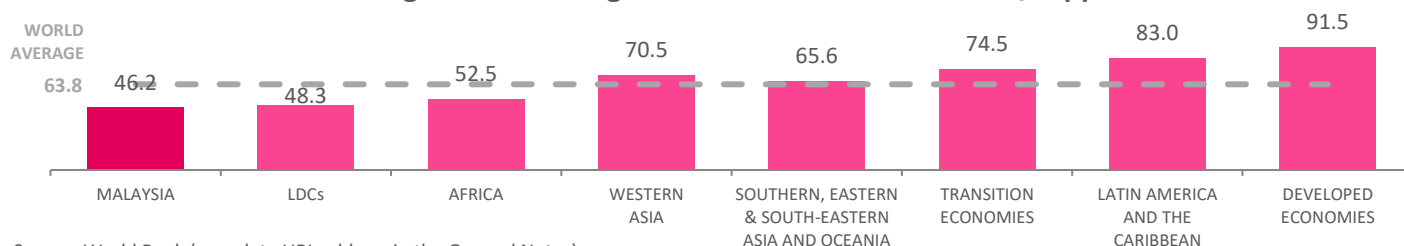
Electronic Transactions: Legislation  
 Consumer Protection: Legislation  
 Privacy and data protection: Legislation  
 Cybercrime: Legislation

Source: UNCTAD

For more information see: [http://unctad.org/en/Pages/DTL/STI\\_and\\_ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx](http://unctad.org/en/Pages/DTL/STI_and_ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx)

### SKILLS DEVELOPMENT - 2013-17

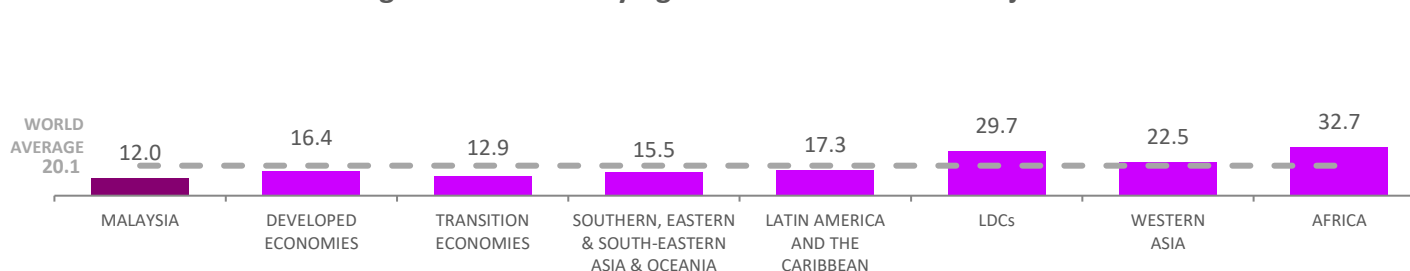
#### Percentage of firms using e-mail to interact with clients/suppliers



Source: World Bank (complete URL address in the General Notes)

### FINANCING FOR eCOMMERCE - 2013-17

#### Percentage of firms identifying access to finance as a major constraint



Source: World Bank (complete URL address in the General Notes)

## COUNTRY PROFILE: GENERAL NOTES

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### NOTES:

- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

### SYMBOLS FOR MISSING VALUES:

0: Zero means nil or negligible

#N/A: Not available or not publishable

### FOR MORE INFORMATION ON DATA SOURCES SEE:

- ITU, World Telecommunication/ICT Indicators database: <http://www.itu.int/en/ITU-D/Statistics/Pages/publications/wtid.aspx>

- UNCTAD, UNCTADStat: <http://unctadstat.unctad.org>

- UPU, Postal Statistics: <http://www.upu.int/en/resources/postal-statistics/about-postal-statistics.html>

- World Bank, E-trade Indicators: <http://wits.worldbank.org/analyticaldata/etrade-indicators.aspx>

- WEF, Networked Readiness Index: <http://reports.weforum.org/global-information-technology-report-2016/networked-readiness-index>

### DISCLAIMER:

- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

### GENERATION DATE:

21 March 2019