COUNTRY PROFILE: INDONESIA

GENERAL INFORMATION - 2017

Population 264.0 Millions
Internet users 85.2 Millions
GDP 1 015 539 Millions current US$
GDP growth 5.1 %
Merchandise trade 325 498 Millions current US$
Land area 1 811 570 km²

E-COMMERCE ASSESSMENT - 2016-18

Rank in UNCTAD B2C E-commerce Index 90/151
Rank in ITU ICT Development Index 111/176
Rank in WEF Networked Readiness Index 73/139

ICT INFRASTRUCTURE AND SERVICES - 2017

Internet users, 32.3
Fixed broadband subscriptions, 2.4

Fixed broadband Internet tariffs, PPP $/month

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2014-17

Debit card used in the past year INDONESIA, 11.3
Credit card used in the past year INDONESIA, #N/A
Mobile phone or the internet used to access a financial institution account in the past year INDONESIA, 6.7

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: INDONESIA

**TRADE LOGISTICS - 2013-18**

<table>
<thead>
<tr>
<th>Category</th>
<th>INDONESIA</th>
<th>WORLD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of population having mail delivered at home</td>
<td>85.0</td>
<td>82.9</td>
</tr>
<tr>
<td>Postal reliability index (0 to 100, 100 = Best)</td>
<td>35.1</td>
<td>58.2</td>
</tr>
<tr>
<td>Days to clear direct exports through customs</td>
<td>8.3</td>
<td>7.2</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

**LEGAL AND REGULATORY FRAMEWORKS - 2019**

INDONESIA

- Electronic Transactions: Legislation
- Consumer Protection: Legislation
- Privacy and data protection: Legislation
- Cybercrime: Legislation

Source: UNCTAD


**SKILLS DEVELOPMENT - 2013-17**

Percentage of firms using e-mail to interact with clients/suppliers

<table>
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<th>INDONESIA</th>
<th>LDCs</th>
<th>AFRICA</th>
<th>WESTERN ASIA</th>
<th>SOUTHERN, EASTERN &amp; SOUTH-EASTERN ASIA AND OCEANIA</th>
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<th>LATIN AMERICA AND THE CARIBBEAN</th>
<th>DEVELOPED ECONOMIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms using e-mail to interact with clients/suppliers</td>
<td>30.6</td>
<td>48.3</td>
<td>52.5</td>
<td>70.5</td>
<td>65.6</td>
<td>74.5</td>
<td>83.0</td>
<td>91.5</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

**FINANCING FOR eCOMMERCE - 2013-17**

Percentage of firms identifying access to finance as a major constraint

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<th>WESTERN ASIA</th>
<th>AFRICA</th>
</tr>
</thead>
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<tr>
<td>Percentage of firms identifying access to finance as a major constraint</td>
<td>16.5</td>
<td>16.4</td>
<td>12.9</td>
<td>15.5</td>
<td>17.3</td>
<td>29.7</td>
<td>22.5</td>
<td>32.7</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

DISCLAIMER:
- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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