### Country Profile: Guatemala

**Contact:** info@etradeforall.org

<table>
<thead>
<tr>
<th>Category</th>
<th>Data</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>16.9 Millions</td>
<td>UNCTAD and ITU</td>
</tr>
<tr>
<td>GDP</td>
<td>75,620 Millions current US$</td>
<td>UNCTAD, ITU and WEF</td>
</tr>
<tr>
<td>Merchandise trade</td>
<td>29,390 Millions current US$</td>
<td>WEF</td>
</tr>
<tr>
<td>Internet users</td>
<td>6.9 Millions</td>
<td>World Bank</td>
</tr>
<tr>
<td>GDP growth</td>
<td>2.8%</td>
<td>ITU</td>
</tr>
<tr>
<td>Land area</td>
<td>107,160 km²</td>
<td>World Bank</td>
</tr>
</tbody>
</table>

### E-Commerce Assessment - 2016-18

- **Rank in UNCTAD B2C E-commerce Index:** 119/151
- **Rank in ITU ICT Development Index:** 125/176
- **Rank in WEF Networked Readiness Index:** 103/139

### ICT Infrastructure and Services - 2017

- **Internet users:** 40.7 per 100 inhabitants
- **Fixed broadband subscriptions:** 3.1 per 100 inhabitants
- **Active mobile broadband subscriptions:** 16.5 per 100 inhabitants
- **Fixed broadband Internet tariffs, PPP $/month:**
  - Highest tariff: 277.8
  - Lowest tariff: 6.8

### Payments - 2014-17

- **Debit card used in the past year:**
  - Guatemala: 7.8
  - Latin America & the Caribbean: 23.2
  - World: 30.6
- **Credit card used in the past year:**
  - Guatemala, N/A
  - Latin America & the Caribbean: 17.9
  - World: 27.7
- **Mobile phone or the internet used to access a financial institution account in the past year:**
  - Guatemala: 3.3
  - Latin America & the Caribbean: 10.2
  - World: 21.6

### COUNTRY PROFILE: GUATEMALA

#### TRADE LOGISTICS - 2013-18

<table>
<thead>
<tr>
<th></th>
<th>GUATEMALA</th>
<th>WORLD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of population having mail delivered at home</td>
<td>#N/A</td>
<td>82.9</td>
</tr>
<tr>
<td>Postal reliability index (0 to 100, 100 = Best)</td>
<td>#N/A</td>
<td>58.2</td>
</tr>
<tr>
<td>Days to clear direct exports through customs</td>
<td>#N/A</td>
<td>7.2</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

#### LEGAL AND REGULATORY FRAMEWORKS - 2019

**GUATEMALA**

- Electronic Transactions: No legislation
- Consumer Protection: No legislation
- Privacy and data protection: No legislation
- Cybercrime: Draft legislation


#### SKILLS DEVELOPMENT - 2013-17

**Percentage of firms using e-mail to interact with clients/suppliers**

<table>
<thead>
<tr>
<th></th>
<th>GUATEMALA</th>
<th>LDCs</th>
<th>AFRICA</th>
<th>WESTERN ASIA</th>
<th>SOUTHERN, EASTERN &amp; SOUTH-EASTERN ASIA AND OCEANIA</th>
<th>TRANSITION ECONOMIES</th>
<th>LATIN AMERICA AND THE CARIBBEAN</th>
<th>DEVELOPED ECONOMIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>World Average</td>
<td>63.8</td>
<td>48.3</td>
<td>52.5</td>
<td>70.5</td>
<td>65.6</td>
<td>74.5</td>
<td>83.0</td>
<td>91.5</td>
</tr>
<tr>
<td>#N/A</td>
<td></td>
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<td></td>
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</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

#### FINANCING FOR eCommerce - 2013-17

**Percentage of firms identifying access to finance as a major constraint**

<table>
<thead>
<tr>
<th></th>
<th>GUATEMALA</th>
<th>DEVELOPED ECONOMIES</th>
<th>TRANSITION ECONOMIES</th>
<th>SOUTHERN, EASTERN &amp; SOUTH-EASTERN ASIA &amp; OCEANIA</th>
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<th>LDCs</th>
<th>WESTERN ASIA</th>
<th>AFRICA</th>
</tr>
</thead>
<tbody>
<tr>
<td>World Average</td>
<td>20.1</td>
<td>16.4</td>
<td>12.9</td>
<td>15.5</td>
<td>17.3</td>
<td>29.7</td>
<td>22.5</td>
<td>32.7</td>
</tr>
<tr>
<td>#N/A</td>
<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

DISCLAIMER:
- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

GENERATION DATE:
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