






### GENERAL INFORMATION - 2017

|   |   |   |
|---|---|---|
|  <b>Population</b><br>1.4 Millions     |  <b>GDP</b><br>4 409 Millions current US\$ |  <b>Merchandise trade</b><br>3 634 Millions current US\$ |
|  <b>Internet users</b><br>0.4 Millions |  <b>GDP growth</b><br>2.0 %                |  <b>Land area</b><br>17 200 km <sup>2</sup>              |

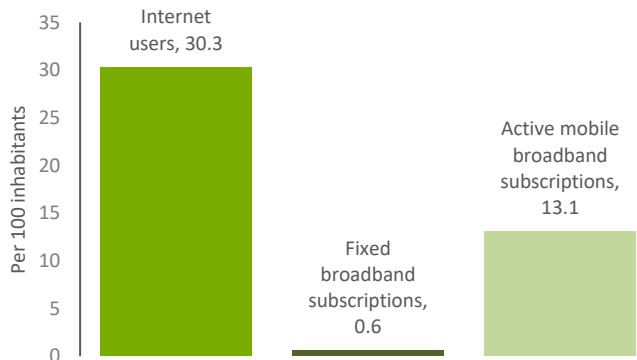
Source: UNCTAD and ITU (complete URL addresses in the General Notes)

### E-COMMERCE ASSESSMENT - 2016-18

|  |  |  |
|--|--|--|
| <b>Rank in UNCTAD B2C E-commerce Index</b> | <b>Rank in ITU ICT Development Index</b> | <b>Rank in WEF Networked Readiness Index</b> |
| 122/151                                    | -/176                                    | 129/139                                      |

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes) Note: 1 = Best

### ICT INFRASTRUCTURE AND SERVICES - 2017

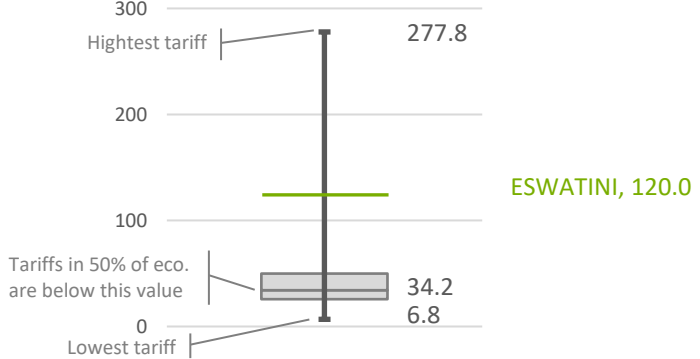


Internet users, 30.3

Active mobile broadband subscriptions, 13.1

Fixed broadband subscriptions, 0.6

#### Fixed broadband Internet tariffs, PPP \$/month



Highest tariff: 277.8

ESWATINI, 120.0

Tariffs in 50% of eco. are below this value: 34.2

Lowest tariff: 6.8

Source: ITU (complete URL address in the General Notes)

### PAYMENTS - 2014-17

|  |                |              |             |
|--|----------------|--------------|-------------|
| Debit card used in the past year   | ESWATINI, #N/A | AFRICA, 7.9  | WORLD, 30.6 |
| Credit card used in the past year  | ESWATINI, #N/A | AFRICA, 10.3 | WORLD, 27.7 |
| Mobile phone or the internet used to access a financial institution account in the past year | ESWATINI, #N/A | AFRICA, 7.0  | WORLD, 21.6 |

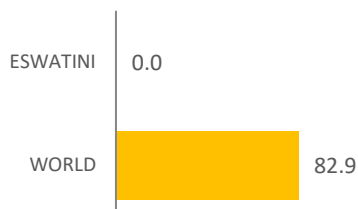
Per 100 inhabitants

Source: World Bank (complete URL address in the General Notes)

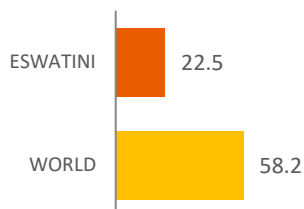
## COUNTRY PROFILE: ESWATINI

### TRADE LOGISTICS - 2013-18

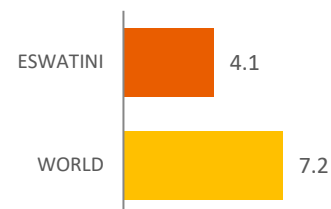
#### Percent of population having mail delivered at home



#### Postal reliability index (0 to 100, 100 = Best)



#### Days to clear direct exports through customs



Source: UPU and World Bank (complete URL addresses in the General Notes)

### LEGAL AND REGULATORY FRAMEWORKS - 2019



#### ESWATINI

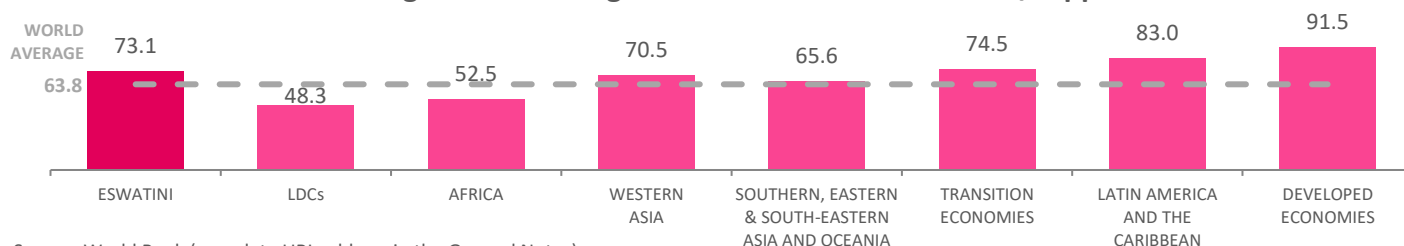
|                              |                   |
|------------------------------|-------------------|
| Electronic Transactions:     | Legislation       |
| Consumer Protection:         | #N/A              |
| Privacy and data protection: | Draft legislation |
| Cybercrime:                  | No legislation    |

Source: UNCTAD

For more information see: [http://unctad.org/en/Pages/DTL/STI\\_and\\_ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx](http://unctad.org/en/Pages/DTL/STI_and_ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx)

### SKILLS DEVELOPMENT - 2013-17

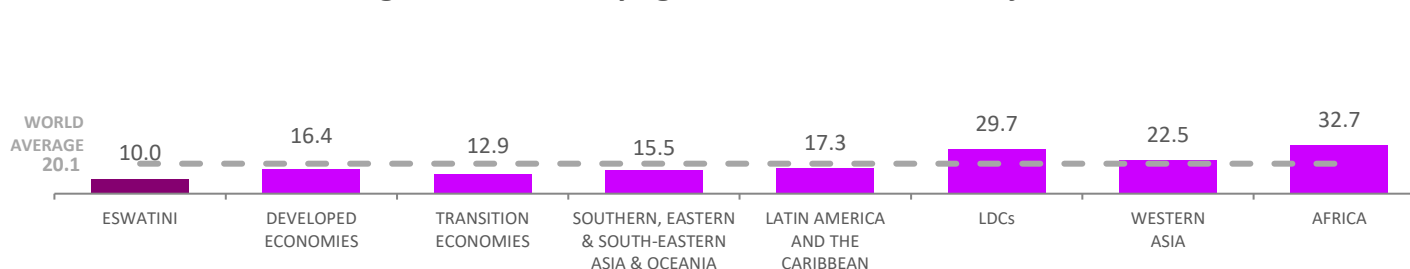
#### Percentage of firms using e-mail to interact with clients/suppliers



Source: World Bank (complete URL address in the General Notes)

### FINANCING FOR eCOMMERCE - 2013-17

#### Percentage of firms identifying access to finance as a major constraint



Source: World Bank (complete URL address in the General Notes)

## COUNTRY PROFILE: GENERAL NOTES

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### NOTES:

- For merchandise trade - sum of exports and imports.

- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs. Regional average values relate to developing economies in those regions.

### SYMBOLS FOR MISSING VALUES:

0: Zero means nil or negligible

#N/A: Not available or not publishable

### FOR MORE INFORMATION ON DATA SOURCES SEE:

- ITU, World Telecommunication/ICT Indicators database: <http://www.itu.int/en/ITU-D/Statistics/Pages/publications/wtid.aspx>

- UNCTAD, UNCTADStat: <http://unctadstat.unctad.org>

- UPU, Postal Statistics: <http://www.upu.int/en/resources/postal-statistics/about-postal-statistics.html>

- World Bank, E-trade Indicators: <http://wits.worldbank.org/analyticaldata/etrade-indicators.aspx>

- WEF, Networked Readiness Index: <http://reports.weforum.org/global-information-technology-report-2016/networked-readiness-index>

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### GENERATION DATE:

21 March 2019