COUNTRY PROFILE: VENEZUELA (BOLIVARIAN REP. OF)

Contact: info@etradeforall.org

**GENERAL INFORMATION - 2016**

- **Population**: 31.6 Millions
- **GDP**: 291.376 Millions current US$
- **Merchandise trade**: 37.417 Millions current US$
- **Internet users**: 18.9 Millions
- **GDP growth**: -16.5 %
- **Land area**: 882,050 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

**E-COMMERCE ASSESSMENT - 2017**

- **Rank in UNCTAD B2C E-commerce Index**: 95/144
- **Rank in ITU ICT Development Index**: 86/176
- **Rank in WEF Networked Readiness Index**: 108/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

**ICT INFRASTRUCTURE AND SERVICES - 2016**

- **Internet users**: 60.0
- **Active mobile broadband subscriptions**: 50.5
- **Fixed broadband subscriptions**: 8.3

Fixed broadband Internet tariffs, PPP $/month

- **Highest tariff**: 874.4
- **Lowest tariff**: 5.1

Tariffs in 50% of eco. are below this value

Source: ITU (complete URL address in the General Notes)

**PAYMENTS - 2014**

- **Debit card used in the past year**: VENEZUELA (BOLIVARIAN REP. OF), 6.3
- **Credit card used in the past year**: VENEZUELA (BOLIVARIAN REP. OF), 19.2
- **Used an account to make a transaction through a mobile phone**: VENEZUELA (BOLIVARIAN REP. OF), 6.3

Source: World Bank (complete URL address in the General Notes)

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)
**COUNTRY PROFILE: VENEZUELA (BOLIVARIAN REP. OF)**

**Source:** UPU and World Bank (complete URL addresses in the General Notes)

**Electronic Transactions:**
- **Consumer Protection:**
- **Privacy and data protection:**
- **Cybercrime:**

**Source:** UNCTAD


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**TRADE LOGISTICS - 2016**

<table>
<thead>
<tr>
<th></th>
<th>VENEZUELA (BOLIVARIAN REP. OF)</th>
<th>WORLD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of population having mail delivered at home</td>
<td>100.0</td>
<td>83.3</td>
</tr>
<tr>
<td>Postal reliability index (0 to 100, 100 = Best)</td>
<td>0.0</td>
<td>56.0</td>
</tr>
<tr>
<td>Days to clear direct exports through customs</td>
<td>18.4</td>
<td>7.7</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

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**LEGAL AND REGULATORY FRAMEWORKS - 2017**

**VENEZUELA (BOLIVARIAN REP. OF)**
- Electronic Transactions: Legislation
- Consumer Protection: Legislation
- Privacy and data protection: Legislation
- Cybercrime: Legislation

Source: UNCTAD


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**SKILLS DEVELOPMENT - 2013-17**

<table>
<thead>
<tr>
<th></th>
<th>WORLD AVERAGE 70.7</th>
<th>VENEZUELA (BOLIVARIAN REP. OF)</th>
<th>LDCs</th>
<th>AFRICA</th>
<th>WESTERN ASIA</th>
<th>SOUTHERN, EASTERN &amp; SOUTH-EASTERN ASIA AND OCEANIA</th>
<th>TRANSITION ECONOMIES</th>
<th>LATIN AMERICA AND THE CARIBBEAN</th>
<th>DEVELOPED ECONOMIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms using e-mail to interact with clients/suppliers</td>
<td>77.3</td>
<td>47.8</td>
<td>53.0</td>
<td>62.1</td>
<td>72.6</td>
<td>84.6</td>
<td>84.1</td>
<td>81.4</td>
<td></td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

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**FINANCING FOR eCommerce - 2014-15**

<table>
<thead>
<tr>
<th></th>
<th>WORLD AVERAGE 18.4</th>
<th>VENEZUELA (BOLIVARIAN REP. OF)</th>
<th>DEVELOPED ECONOMIES</th>
<th>TRANSITION ECONOMIES</th>
<th>SOUTHERN, EASTERN &amp; SOUTH-EASTERN ASIA &amp; OCEANIA</th>
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<th>WESTERN ASIA</th>
<th>AFRICA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms identifying access to finance as a major constraint</td>
<td>9.2</td>
<td>15.2</td>
<td>20.2</td>
<td>11.0</td>
<td>32.7</td>
<td>31.7</td>
<td>27.8</td>
<td>34.2</td>
<td></td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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