



**GENERAL INFORMATION - 2016**

<b>Population</b> 9.3 Millions	<b>GDP</b> 348 744 Millions current US\$	<b>Merchandise trade</b> 490 900 Millions current US\$
<b>Internet users</b> 8.4 Millions	<b>GDP growth</b> 3.0 %	<b>Land area</b> 83 600 km <sup>2</sup>

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

**E-COMMERCE ASSESSMENT - 2017**

<b>Rank in UNCTAD B2C E-commerce Index</b>	<b>Rank in ITU ICT Development Index</b>	<b>Rank in WEF Networked Readiness Index</b>
23/144	40/176	26/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes) Note: 1 = Best

**ICT INFRASTRUCTURE AND SERVICES - 2016**

Metric	Value
Internet users	90.6
Fixed broadband subscriptions	14.0
Active mobile broadband subscriptions	164.9

**Fixed broadband Internet tariffs, PPP \$/month**

Highest tariff	874.4
Median	34.1
United Arab Emirates	24.7
Lowest tariff	5.1

Tariffs in 50% of eco. are below this value

Source: ITU (complete URL address in the General Notes)

**PAYMENTS - 2014**

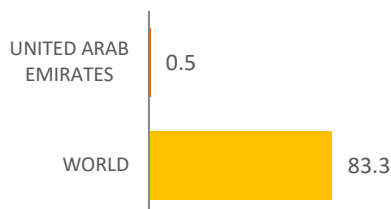
Method	United Arab Emirates	Western Asia	World
Debit card used in the past year	59.3	19.9	21.9
Credit card used in the past year	33.4	15.1	13.5
Used an account to make a transaction through a mobile phone	15.8	4.5	8.5

Source: World Bank (complete URL address in the General Notes)

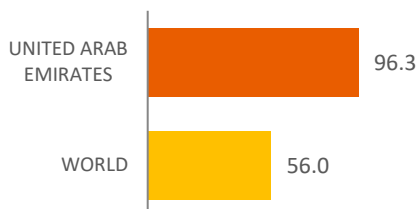
## COUNTRY PROFILE: UNITED ARAB EMIRATES

### TRADE LOGISTICS - 2016

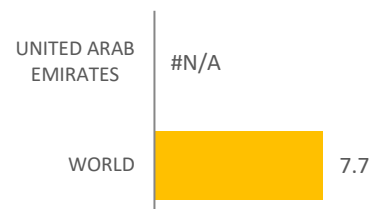
#### Percent of population having mail delivered at home



#### Postal reliability index (0 to 100, 100 = Best)

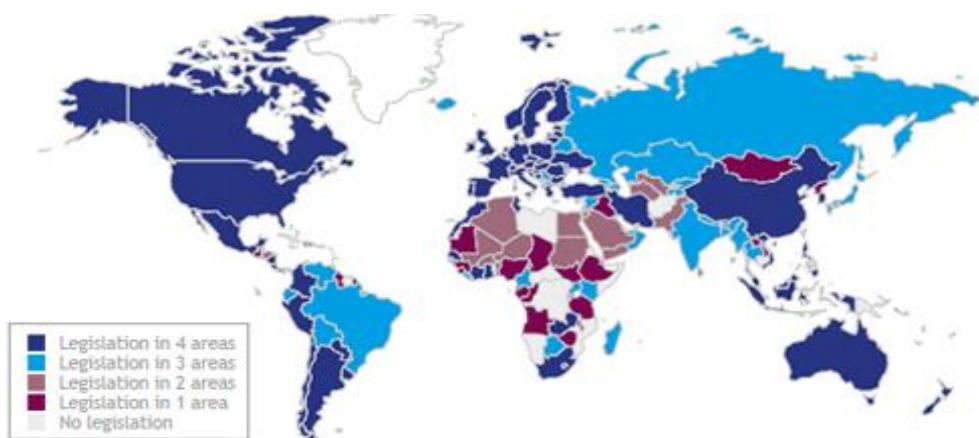


#### Days to clear direct exports through customs



Source: UPU and World Bank (complete URL addresses in the General Notes)

### LEGAL AND REGULATORY FRAMEWORKS - 2017



#### UNITED ARAB EMIRATES

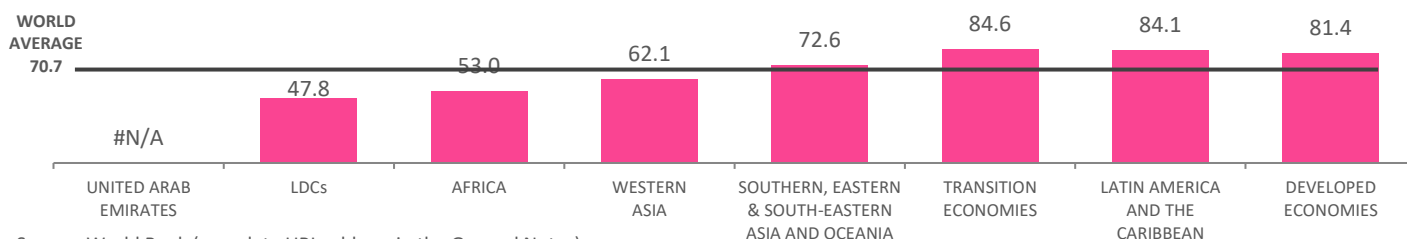
Electronic Transactions:	Legislation
Consumer Protection:	#N/A
Privacy and data protection:	Legislation
Cybercrime:	Legislation

Source: UNCTAD

For more information see: [http://unctad.org/en/Pages/DTL/STI\\_and ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx](http://unctad.org/en/Pages/DTL/STI_and ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx)

### SKILLS DEVELOPMENT - 2013-17

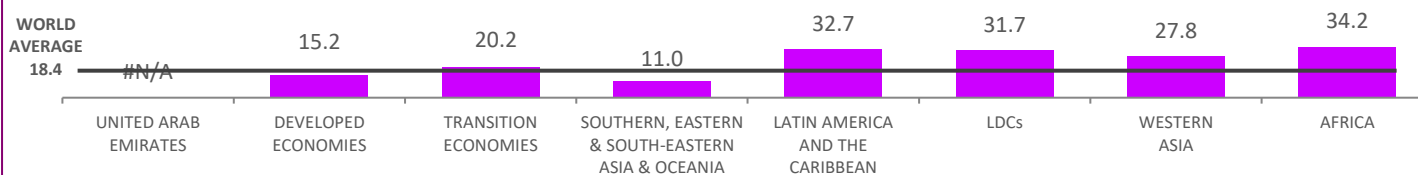
#### Percentage of firms using e-mail to interact with clients/suppliers



Source: World Bank (complete URL address in the General Notes)

### FINANCING FOR eCOMMERCE - 2014-15

#### Percentage of firms identifying access to finance as a major constraint



Source: World Bank (complete URL address in the General Notes)

## COUNTRY PROFILE: GENERAL NOTES

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### NOTES:

- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

### SYMBOLS FOR MISSING VALUES:

0: Zero means nil or negligible

#N/A: Not available or not publishable

### FOR MORE INFORMATION ON DATA SOURCES SEE:

- ITU, World Telecommunication/ICT Indicators database: <http://www.itu.int/en/ITU-D/Statistics/Pages/publications/wtid.aspx>
- UNCTAD, UNCTADStat: <http://unctadstat.unctad.org>
- UPU, Postal Statistics: <http://www.upu.int/en/resources/postal-statistics/about-postal-statistics.html>
- World Bank, E-trade Indicators: <http://wits.worldbank.org/analyticaldata/etrade-indicators.aspx>
- WEF, Networked Readiness Index: <http://reports.weforum.org/global-information-technology-report-2016/networked-readiness-index>

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### GENERATION DATE:

3 July 2018