COUNTRY PROFILE: TIMOR-LESTE

**GENERAL INFORMATION - 2016**

- Population: 1.3 Millions
- GDP: 2.703 Millions current US$
- Merchandise trade: 800 Millions current US$
- Internet users: 0.3 Millions
- GDP growth: 5.0%
- Land area: 14,870 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

**E-COMMERCE ASSESSMENT - 2017**

- Rank in UNCTAD B2C E-commerce Index: -/144
- Rank in ITU ICT Development Index: 122/176
- Rank in WEF Networked Readiness Index: -/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

**ICT INFRASTRUCTURE AND SERVICES - 2016**

- Internet users, 25.2
- Fixed broadband subscriptions, 0.1
- Active mobile broadband subscriptions, 60.8

Source: ITU (complete URL address in the General Notes)

**PAYMENTS - 2014**

- Debit card used in the past year: TIMOR-LESTE, #N/A; SOUTHERN, EASTERN AND SOUTH-EASTERN ASIA & OCEANIA, 13.4; WORLD, 21.9
- Credit card used in the past year: TIMOR-LESTE, #N/A; SOUTHERN, EASTERN AND SOUTH-EASTERN ASIA & OCEANIA, 7.7; WORLD, 13.5
- Used an account to make a transaction through a mobile phone: TIMOR-LESTE, #N/A; SOUTHERN, EASTERN AND SOUTH-EASTERN ASIA & OCEANIA, 7.4; WORLD, 8.5

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: TIMOR-LESTE

TRADE LOGISTICS - 2016

- Percent of population having mail delivered at home
  - **TIMOR-LESTE**: 20.0%
  - **WORLD**: 83.3%
  - Source: UPU and World Bank (complete URL addresses in the General Notes)

- Postal reliability index (0 to 100, 100 = Best)
  - **TIMOR-LESTE**: #N/A
  - **WORLD**: 56.0
  - Source: UNCTAD

- Days to clear direct exports through customs
  - **TIMOR-LESTE**: 6.3 days
  - **WORLD**: 7.7 days
  - Source: World Bank (complete URL address in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2017

- TIMOR-LESTE
  - Electronic Transactions: #N/A
  - Consumer Protection: #N/A
  - Privacy and data protection: #N/A
  - Cybercrime: No legislation
  - Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

- Percentage of firms using e-mail to interact with clients/suppliers
  - **WORLD AVERAGE**: 70.7%
    - **TIMOR-LESTE**: 43.0%
    - **LDCs**: 47.8%
    - **AFRICA**: 53.0%
    - **SOUTHERN, EASTERN ASIA & OCEANIA**: 62.1%
    - **SOUTHERN, EASTERN & SOUTH-EASTERN ASIA AND OCEANIA**: 72.6%
    - **TRANSITION ECONOMIES**: 84.6%
    - **LATIN AMERICA AND THE CARIBBEAN**: 84.1%
    - **DEVELOPED ECONOMIES**: 81.4%
  - Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCommerce - 2014-15

- Percentage of firms identifying access to finance as a major constraint
  - **WORLD AVERAGE**: 18.4%
    - **TIMOR-LESTE**: 15.2%
    - **DEVELOPED ECONOMIES**: 20.2%
    - **LATIN AMERICA AND THE CARIBBEAN**: 11.0%
    - **LDCs**: 32.7%
    - **WESTERN ASIA**: 31.7%
    - **AFRICA**: 27.8%
    - **SOUTHERN, EASTERN ASIA & OCEANIA**: 34.2%
  - Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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