COUNTRY PROFILE: SAINT LUCIA

GENERAL INFORMATION - 2016

Population: 0.2 Millions
GDP: 1,397 Millions current US$
Merchandise trade: 774 Millions current US$
Internet users: 0.1 Millions
GDP growth: 0.7 %
Land area: 610 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2017

Rank in UNCTAD B2C E-commerce Index: -/144
Rank in ITU ICT Development Index: 104/176
Rank in WEF Networked Readiness Index: -/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2016

Fixed broadband Internet tariffs, PPP $/month
Highest tariff: 874.4
Lowest tariff: 34.1
Tariffs in 50% of eco. are below this value

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2014

Debit card used in the past year
Credit card used in the past year
Used an account to make a transaction through a mobile phone

Source: World Bank (complete URL address in the General Notes)
### Country Profile: Saint Lucia

#### Trade Logistics - 2016

- **Percent of population having mail delivered at home**
  - **Saint Lucia**: 10.0
  - **World**: 83.3

- **Postal reliability index**
  - **Saint Lucia**: 10.6
  - **World**: 56.0

- **Days to clear direct exports through customs**
  - **Saint Lucia**: 4.9
  - **World**: 7.7

Source: UPU and World Bank (complete URL addresses in the General Notes)

#### Legal and Regulatory Frameworks - 2017

- **Electronic Transactions:** Legislation
- **Consumer Protection:** #N/A
- **Privacy and data protection:** Legislation
- **Cybercrime:** Draft legislation

Source: UNCTAD


#### Skills Development - 2013-17

- **Percentage of firms using e-mail to interact with clients/suppliers**

<table>
<thead>
<tr>
<th>Region</th>
<th>World Average</th>
<th>Saint Lucia</th>
<th>LDCs</th>
<th>Africa</th>
<th>Western Asia</th>
<th>Southern, Eastern Asia &amp; Oceania</th>
<th>Transition Economies</th>
<th>Latin America and the Caribbean</th>
<th>Developed Economies</th>
</tr>
</thead>
<tbody>
<tr>
<td>World Average</td>
<td>70.7</td>
<td>53.9</td>
<td>47.8</td>
<td>53.0</td>
<td>62.1</td>
<td>72.6</td>
<td>84.6</td>
<td>84.1</td>
<td>81.4</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

#### Financing for eCommerce - 2014-15

- **Percentage of firms identifying access to finance as a major constraint**

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</tr>
</thead>
<tbody>
<tr>
<td>World Average</td>
<td>18.4</td>
<td>57.1</td>
<td>15.2</td>
<td>20.2</td>
<td>11.0</td>
<td>32.7</td>
<td>31.7</td>
<td>27.8</td>
<td>34.2</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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