COUNTRY PROFILE: NETHERLANDS

GENERAL INFORMATION - 2016

- Population: 17.0 Millions
- GDP: 777 228 Millions current US$
- Merchandise trade: 1 073 739 Millions current US$
- Internet users: 15.4 Millions
- GDP growth: 2.2 %
- Land area: 33 670 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2017

- Rank in UNCTAD B2C E-commerce Index: 4/144
- Rank in ITU ICT Development Index: 7/176
- Rank in WEF Networked Readiness Index: 6/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2016

- Internet users, 90.4
- Fixed broadband subscriptions, 42.3
- Active mobile broadband subscriptions, 88.4

Fixed broadband Internet tariffs, PPP $/month

- Highest tariff: 874.4
- Lowest tariff: 5.1

Tariffs in 50% of eco. are below this value

- NETHERLANDS, 39.3
- WORLD, 13.5
- DEVELOPED ECONOMIES, 45.9
- NETHERLANDS, 29.1
- DEVELOPTED ECONOMIES, 26.0
- WORLD, 13.5
- DEVELOPED ECONOMIES, 65.2
- WORLD, 8.5

PAYMENTS - 2014

- Debit card used in the past year: NETHERLANDS, 94.0
- Credit card used in the past year: WORLD, 19.9
- Used an account to make a transaction through a mobile phone: WORLD, 19.9

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: NETHERLANDS

TRADE LOGISTICS - 2016

<table>
<thead>
<tr>
<th>Percent of population having mail delivered at home</th>
<th>Postal reliability index (0 to 100, 100 = Best)</th>
<th>Days to clear direct exports through customs</th>
</tr>
</thead>
<tbody>
<tr>
<td>NETHERLANDS: 100.0</td>
<td>NETHERLANDS: 94.9</td>
<td>NETHERLANDS: #N/A</td>
</tr>
<tr>
<td>WORLD: 83.3</td>
<td>WORLD: 56.0</td>
<td>WORLD: 7.7</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2017

NETHERLANDS

Electronic Transactions: Legislation
Consumer Protection: Legislation
Privacy and data protection: Legislation
Cybercrime: Legislation
Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

Percentage of firms using e-mail to interact with clients/suppliers

| WORLD AVERAGE 70.7 | NETHERLANDS: 47.8 | LDCs: 53.0 | AFRICA: 62.1 | WESTERN ASIA: 72.6 | SOUTHERN, EASTERN & SOUTH-EASTERN ASIA AND OCEANIA: 84.6 | TRANSITION ECONOMIES: 84.1 | LATIN AMERICA AND THE CARIBBEAN: 81.4 | DEVELOPED ECONOMIES: #N/A |

Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCOMMERCE - 2014-15

Percentage of firms identifying access to finance as a major constraint

| WORLD AVERAGE 18.4 | NETHERLANDS: 15.2 | DEVELOPED ECONOMIES: 20.2 | TRANSITION ECONOMIES: 11.0 | SOUTHERN, EASTERN & SOUTH-EASTERN ASIA & OCEANIA: 32.7 | LATIN AMERICA AND THE CARIBBEAN: 31.7 | LDCs: 27.8 | WESTERN ASIA: 34.2 | AFRICA: #N/A |

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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