COUNTRY PROFILE: MALAYSIA

GENERAL INFORMATION - 2016

- **Population**: 31.2 Millions
- **GDP**: 296 531 Millions current US$
- **Merchandise trade**: 357 807 Millions current US$
- **GDP growth**: 4.3 %
- **Internet users**: 24.6 Millions
- **Land area**: 328 550 km2

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2017

- **Rank in UNCTAD B2C E-commerce Index**: 38/144
- **Rank in ITU ICT Development Index**: 63/176
- **Rank in WEF Networked Readiness Index**: 31/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2016

Fixed broadband Internet tariffs, PPP $/month

- **Highest tariff**: 874.4
- **50 Tariffs in 50% of eco. are below this value**: 34.1
- **Lowest tariff**: 5.1

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2014

- **Debit card used in the past year**: MALAYSIA, 18.6
- **Credit card used in the past year**: MALAYSIA, 16.9
- **Used an account to make a transaction through a mobile phone**: MALAYSIA, 7.8

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: MALAYSIA

TRADE LOGISTICS - 2016

Percent of population having mail delivered at home

- MALAYSIA: 93.0
- WORLD: 83.3

Postal reliability index (0 to 100, 100 = Best)

- MALAYSIA: 82.3
- WORLD: 56.0

Days to clear direct exports through customs

- MALAYSIA: 6.3
- WORLD: 7.7

Source: UPU and World Bank (complete URL addresses in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2017

MALAYSIA

Electronic Transactions: Legislation
Consumer Protection: Legislation
Privacy and data protection: Legislation
Cybercrime: Legislation
Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

Percentage of firms using e-mail to interact with clients/suppliers

- WORLD AVERAGE: 70.7
- MALAYSIA: 62.1
- LDCs: 47.8
- AFRICA: 53.0
- WESTERN ASIA: 46.2
- SOUTHERN, EASTERN & SOUTH-EASTERN ASIA AND OCEANIA: 72.6
- TRANSITION ECONOMIES: 84.6
- LATIN AMERICA AND THE CARIBBEAN: 84.1
- DEVELOPED ECONOMIES: 81.4

Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCommerce - 2014-15

Percentage of firms identifying access to finance as a major constraint

- WORLD AVERAGE: 18.4
- MALAYSIA: 20.2
- DEVELOPED ECONOMIES: 15.2
- TRANSITION ECONOMIES: 11.0
- SOUTHERN, EASTERN & SOUTH-EASTERN ASIA & OCEANIA: 32.7
- LATIN AMERICA AND THE CARIBBEAN: 31.7
- LDCs: 27.8
- WESTERN ASIA: 22.8
- AFRICA: 34.2

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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