COUNTRY PROFILE: ITALY

TRADE LOGISTICS - 2016

- Percent of population having mail delivered at home
  - Italy: 99.9%
  - World: 83.3%

- Postal reliability index (0 to 100, 100 = Best)
  - Italy: 69.4
  - World: 56.0

- Days to clear direct exports through customs
  - Italy: #N/A
  - World: 7.7

Source: UPU and World Bank (complete URL addresses in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2017

ITALY
- Electronic Transactions: Legislation
- Consumer Protection: Legislation
- Privacy and data protection: Legislation
- Cybercrime: Legislation
Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

- Percentage of firms using e-mail to interact with clients/suppliers
  - World Average: 70.7%
  - Italy: 62.1%
  - LDCs: 53.0%
  - Africa: 47.8%
  - Western Asia: 62.1%
  - Southern, Eastern & South-Eastern Asia & Oceania: 72.6%
  - Transition Economies: 84.6%
  - Latin America & the Caribbean: 84.1%
  - Developed Economies: 81.4%

Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCOMMERCE - 2014-15

- Percentage of firms identifying access to finance as a major constraint
  - World Average: 18.4%
  - Italy: 32.7%
  - Developed Economies: 15.2%
  - Transition Economies: 20.2%
  - Southern, Eastern & South-Eastern Asia & Oceania: 11.0%
  - Latin America & the Caribbean: 31.7%
  - LDCs: 27.8%
  - Western Asia: 34.2%
  - Africa: #N/A

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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