COUNTRY PROFILE: INDONESIA

GENERAL INFORMATION - 2016

- Population: 261.1 Millions
- GDP: 932 259 Millions current US$
- Merchandise trade: 280 493 Millions current US$
- Internet users: 66.2 Millions
- GDP growth: 5.0 %
- Land area: 1 811 570 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2017

- Rank in UNCTAD B2C E-commerce Index: 101/144
- Rank in ITU ICT Development Index: 111/176
- Rank in WEF Networked Readiness Index: 73/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2016

- Fixed broadband Internet tariffs, PPP $/month
  - Lowest tariff: 5.1
  - Tariffs in 50% of eco. are below this value: 34.1
  - Highest tariff: 874.4

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2014

- Debit card used in the past year
  - Indonesia: 8.5
  - Southern, Eastern and South-Eastern Asia & Oceania: 13.4
  - World: 21.9

- Credit card used in the past year
  - Indonesia: 1.1
  - Southern, Eastern and South-Eastern Asia & Oceania: 7.7
  - World: 13.5

- Used an account to make a transaction through a mobile phone
  - Indonesia: 1.5
  - Southern, Eastern and South-Eastern Asia & Oceania: 7.4
  - World: 8.5

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: INDONESIA

TRADE LOGISTICS - 2016

- Percent of population having mail delivered at home
  - Indonesia: 80.0
  - World: 83.3

- Postal reliability index (0 to 100, 100 = Best)
  - Indonesia: 39.5
  - World: 56.0

- Days to clear direct exports through customs
  - Indonesia: 8.3
  - World: 7.7

Source: UPU and World Bank (complete URL addresses in the General Notes)

LEGAL AND REGULATORY FRAMEWORKS - 2017

- Electronic Transactions: Legislation
- Consumer Protection: Legislation
- Privacy and data protection: Legislation
- Cybercrime: Legislation

Source: UNCTAD


SKILLS DEVELOPMENT - 2013-17

- Percentage of firms using e-mail to interact with clients/suppliers

<table>
<thead>
<tr>
<th>Region</th>
<th>Indonesia</th>
<th>LDCs</th>
<th>Africa</th>
<th>Western Asia</th>
<th>Southern, Eastern &amp; South-Eastern Asia &amp; Oceania</th>
<th>Transition Economies</th>
<th>Latin America and the Caribbean</th>
<th>Developed Economies</th>
</tr>
</thead>
<tbody>
<tr>
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<td>30.6</td>
<td>47.8</td>
<td>53.0</td>
<td>62.1</td>
<td>72.6</td>
<td>84.6</td>
<td>84.1</td>
<td>81.4</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

FINANCING FOR eCOMMERCE - 2014-15

- Percentage of firms identifying access to finance as a major constraint

<table>
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<tr>
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<th>Southern, Eastern &amp; South-Eastern Asia &amp; Oceania</th>
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<th>LDCs</th>
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<th>Africa</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>16.5</td>
<td>15.2</td>
<td>20.2</td>
<td>11.0</td>
<td>32.7</td>
<td>31.7</td>
<td>27.8</td>
<td>34.2</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for
e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city
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