COUNTRY PROFILE: GUATEMALA

GENERAL INFORMATION - 2016

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
<th>Source</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>16.6 Millions</td>
<td>UNCTAD and ITU</td>
</tr>
<tr>
<td>GDP</td>
<td>68 763 Millions current US$</td>
<td>UNCTAD, ITU and WEF</td>
</tr>
<tr>
<td>Merchandise trade</td>
<td>27 463 Millions current US$</td>
<td>UNCTAD, ITU and WEF</td>
</tr>
<tr>
<td>Internet users</td>
<td>5.7 Millions</td>
<td>ITU</td>
</tr>
<tr>
<td>GDP growth</td>
<td>3.1 %</td>
<td>World Bank</td>
</tr>
<tr>
<td>Land area</td>
<td>107 160 km²</td>
<td>World Bank</td>
</tr>
</tbody>
</table>

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

E-COMMERCE ASSESSMENT - 2017

- Rank in UNCTAD B2C E-commerce Index: 125/176
- Rank in ITU ICT Development Index: 103/139
- Rank in WEF Networked Readiness Index: 125/176

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2016

- Internet users, 34.5
- Fixed broadband subscriptions, 3.1
- Active mobile broadband subscriptions, 13.9
- Fixed broadband Internet tariffs, PPP $/month
  - Lowest tariff: 5.1
  - Tariffs in 50% of eco. are below this value: 34.1
  - Highest tariff: 874.4

Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2014

- Debit card used in the past year: GUATEMALA, 10.0
- Credit card used in the past year: GUATEMALA, 4.9
- Used an account to make a transaction through a mobile phone: GUATEMALA, 1.9

Source: World Bank (complete URL address in the General Notes)
## COUNTRY PROFILE: GUATEMALA

### TRADE LOGISTICS - 2016

<table>
<thead>
<tr>
<th></th>
<th>Guatemala</th>
<th>World</th>
<th>Source: UPU and World Bank (complete URL addresses in the General Notes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of population having mail delivered at home</td>
<td>95.0</td>
<td>83.3</td>
<td></td>
</tr>
<tr>
<td>Postal reliability index (0 to 100, 100 = Best)</td>
<td>#N/A</td>
<td>56.0</td>
<td></td>
</tr>
<tr>
<td>Days to clear direct exports through customs</td>
<td>4.7</td>
<td>7.7</td>
<td></td>
</tr>
</tbody>
</table>

### LEGAL AND REGULATORY FRAMEWORKS - 2017

**GUATEMALA**

- Electronic Transactions: Legislation
- Consumer Protection: No legislation
- Privacy and data protection: No legislation
- Cybercrime: Draft legislation

Source: UNCTAD


### SKILLS DEVELOPMENT - 2013-17

<table>
<thead>
<tr>
<th></th>
<th>Guatemala</th>
<th>LDCs</th>
<th>Africa</th>
<th>Western Asia</th>
<th>Southern, Eastern Asia &amp; Oceania</th>
<th>Transition Economies</th>
<th>Latin America &amp; the Caribbean</th>
<th>Developed Economies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms using e-mail to interact with clients/suppliers</td>
<td>62.1</td>
<td>47.8</td>
<td>53.0</td>
<td>72.6</td>
<td>84.6</td>
<td>84.1</td>
<td>81.4</td>
<td></td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

### FINANCING FOR eCOMMERCE - 2014-15

<table>
<thead>
<tr>
<th></th>
<th>Guatemala</th>
<th>Developing Economies</th>
<th>Transition Economies</th>
<th>Southern, Eastern Asia &amp; Oceania</th>
<th>Latin America and the Caribbean</th>
<th>LDCs</th>
<th>Western Asia</th>
<th>Africa</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms identifying access to finance as a major constraint</td>
<td>11.0</td>
<td>15.2</td>
<td>20.2</td>
<td>32.7</td>
<td>31.7</td>
<td>27.8</td>
<td>34.2</td>
<td></td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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