COUNTRY PROFILE: GERMANY

**GENERAL INFORMATION - 2016**

- **Population**: 81.9 Millions
- **GDP**: 3 477 796 Millions current US$
- **Merchandise trade**: 2 392 941 Millions current US$
- **Internet users**: 73.4 Millions
- **GDP growth**: 1.9 %
- **Land area**: 348 540 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

**E-COMMERCE ASSESSMENT - 2017**

- **Rank in UNCTAD B2C E-commerce Index**: 9/144
- **Rank in ITU ICT Development Index**: 12/176
- **Rank in WEF Networked Readiness Index**: 15/139

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

Note: 1 = Best

**ICT INFRASTRUCTURE AND SERVICES - 2016**

- **Internet users**, 89.6
- **Fixed broadband subscriptions**, 77.0
- **Active mobile broadband subscriptions**, 39.1
- **Fixed broadband Internet tariffs, PPP $/month**:
  - Highest tariff: 874.4
  - Lowest tariff: 5.1
  - Tariffs in 50% of eco. are below this value: 34.1

Source: ITU (complete URL address in the General Notes)

**PAYMENTS - 2014**

- **Debit card used in the past year**: Germany, 79.2
- **Credit card used in the past year**: Germany, 36.4
- **Used an account to make a transaction through a mobile phone**: Germany, 12.8

Source: World Bank (complete URL address in the General Notes)
**COUNTRY PROFILE: GERMANY**

**TRADE LOGISTICS - 2016**

- **Percent of population having mail delivered at home**
  - **Germany: 81.0**
  - **World: 83.3**

- **Postal reliability index (0 to 100, 100 = Best)**
  - **Germany: 92.2**
  - **World: 56.0**

- **Days to clear direct exports through customs**
  - **Germany: 4.7**
  - **World: 7.7**

Source: UPU and World Bank (complete URL addresses in the General Notes)

**LEGAL AND REGULATORY FRAMEWORKS - 2017**

- **Electronic Transactions:** Legislation
- **Consumer Protection:** Legislation
- **Privacy and data protection:** Legislation
- **Cybercrime:** Legislation

Source: UNCTAD


**SKILLS DEVELOPMENT - 2013-17**

- **Percentage of firms using e-mail to interact with clients/suppliers**
  - **World average (70.7):**
    - **Germany:** 76.8
    - **LDCs:** 47.8
    - **Africa:** 53.0
    - **Western Asia:** 62.1
    - **Southern, Eastern & South-Eastern Asia & Oceania:** 72.6
    - **Transition Economies:** 84.6
    - **Latin America and the Caribbean:** 84.1
    - **Developed Economies:** 81.4

Source: World Bank (complete URL address in the General Notes)

**FINANCING FOR eCOMMERCE - 2014-15**

- **Percentage of firms identifying access to finance as a major constraint**
  - **World average (18.4):**
    - **Germany:** 15.0
    - **Developed Economies:** 15.2
    - **Transition Economies:** 20.2
    - **Southern, Eastern & South-Eastern Asia & Oceania:** 32.7
    - **Latin America and the Caribbean:** 31.7
    - **LDCs:** 27.8
    - **Western Asia:** 34.2
    - **Africa:**

Source: World Bank (complete URL address in the General Notes)
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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