COUNTRY PROFILE: DOMINICA

**GENERAL INFORMATION - 2016**

- **Population**: 0.1 Millions
- **GDP**: 581 Millions current US$
- **Merchandise trade**: 237 Millions current US$
- **GDP growth**: 2.6%
- **Internet users**: 0.0 Millions
- **Land area**: 750 km²

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

**E-COMMERCE ASSESSMENT - 2017**

<table>
<thead>
<tr>
<th>Rank in UNCTAD B2C E-commerce Index</th>
<th>Rank in ITU ICT Development Index</th>
<th>Rank in WEF Networked Readiness Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>/144</td>
<td>77/176</td>
<td>/139</td>
</tr>
</tbody>
</table>

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)

**Note**: 1 = Best

**ICT INFRASTRUCTURE AND SERVICES - 2016**

- **Internet users**: 67.0
- **Fixed broadband subscriptions**: 21.1
- **Active mobile broadband subscriptions**: 40.7
- **Fixed broadband Internet tariffs, PPP $/month**
  - Highest tariff: 874.4
  - Lowest tariff: 5.1

Source: ITU (complete URL address in the General Notes)

**PAYMENTS - 2014**

- **Debit card used in the past year**: DOMINICA, #N/A
  - LATIN AMERICA & THE CARIBBEAN, 27.5
  - WORLD, 21.9
- **Credit card used in the past year**: DOMINICA, #N/A
  - LATIN AMERICA & THE CARIBBEAN, 17.9
  - WORLD, 13.5
- **Used an account to make a transaction through a mobile phone**: DOMINICA, #N/A
  - LATIN AMERICA & THE CARIBBEAN, 3.4
  - WORLD, 8.5

Source: World Bank (complete URL address in the General Notes)
## Country Profile: Dominica

### Trade Logistics - 2016

- **Percent of population having mail delivered at home**
  - **Dominica**: 27.0%
  - **World**: 83.3%
  - Source: UPU and World Bank

- **Postal reliability index (0 to 100, 100 = Best)**
  - **Dominica**: 7.0
  - **World**: 56.0
  - Source: UNCTAD

- **Days to clear direct exports through customs**
  - **Dominica**: 4.8 days
  - **World**: 7.7 days
  - Source: UNCTAD

### Legal and Regulatory Frameworks - 2017

- **Electronic Transactions**: No legislation
- **Consumer Protection**: Legislation in 4 areas
- **Privacy and data protection**: Legislation in 2 areas
- **Cybercrime**: Legislation in 4 areas
  - Source: UNCTAD


### Skills Development - 2013-17

- **Percentage of firms using e-mail to interact with clients/suppliers**
  - **Dominica**: 64.2%
  - **World**: 70.8%
  - **LDCs**: 47.8%
  - **Africa**: 53.0%
  - **Western Asia**: 62.1%
  - **Southern, Eastern & South-Eastern Asia & Oceania**: 72.6%
  - **Transition Economies**: 84.6%
  - **Latin America and the Caribbean**: 84.1%
  - **Developed Economies**: 81.4%
  - Source: World Bank

### Financing for eCommerce - 2014-15

- **Percentage of firms identifying access to finance as a major constraint**
  - **Dominica**: 32.7%
  - **World**: 18.4%
  - **Developed Economies**: 15.2%
  - **Transition Economies**: 20.2%
  - **Southern, Eastern & South-Eastern Asia & Oceania**: 11.0%
  - **Latin America and the Caribbean**: 31.7%
  - **LDCs**: 27.8%
  - **Western Asia**: 34.2%
  - Source: World Bank
COUNTRY PROFILE: GENERAL NOTES

NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADStat: http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

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