



**GENERAL INFORMATION - 2016**

|                                       |  |  |
|---------------------------------------|--|--|
| <b>Population</b><br>9.7 Millions     | <b>GDP</b><br>37 847 Millions current US\$ | <b>Merchandise trade</b><br>22 215 Millions current US\$ |
| <b>Internet users</b><br>7.6 Millions | <b>GDP growth</b><br>-2.5 %                | <b>Land area</b><br>82 659 km <sup>2</sup>               |

Source: UNCTAD and ITU (complete URL addresses in the General Notes)

**E-COMMERCE ASSESSMENT - 2017**

|  |  |  |
|--|--|--|
| <b>Rank in UNCTAD B2C E-commerce Index</b><br>68/144 | <b>Rank in ITU ICT Development Index</b><br>65/176 | <b>Rank in WEF Networked Readiness Index</b><br>53/139 |
|--|--|--|

Source: UNCTAD, ITU and WEF (complete URL address in the General Notes) Note: 1 = Best

**ICT INFRASTRUCTURE AND SERVICES - 2016**

| Metric                                | Value |
|---------------------------------------|-------|
| Internet users                        | 78.2  |
| Fixed broadband subscriptions         | 18.5  |
| Active mobile broadband subscriptions | 56.2  |

**Fixed broadband Internet tariffs, PPP \$/month**

|                |       |
|----------------|-------|
| Highest tariff | 874.4 |
| Median         | 34.1  |
| Lowest tariff  | 5.1   |

Tariffs in 50% of eco. are below this value

AZERBAIJAN; #N/A

Source: ITU (complete URL address in the General Notes)

**PAYMENTS - 2014**

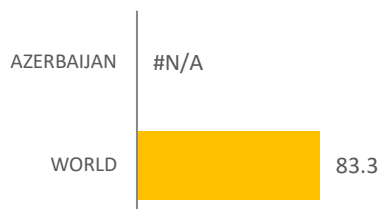
| Method   | Azerbaijan | Transition Economies | World |
|--|------------|----------------------|-------|
| Debit card used in the past year                             | 6.3        | 26.7                 | 21.9  |
| Credit card used in the past year                            | 8.1        | 12.6                 | 13.5  |
| Used an account to make a transaction through a mobile phone | 0.0        | 8.4                  | 8.5   |

Source: World Bank (complete URL address in the General Notes)

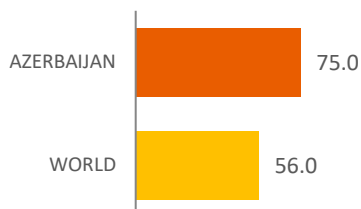
## COUNTRY PROFILE: AZERBAIJAN

### TRADE LOGISTICS - 2016

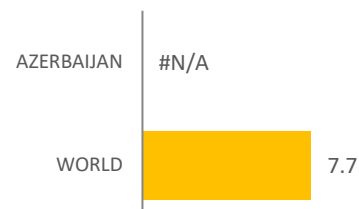
#### Percent of population having mail delivered at home



#### Postal reliability index (0 to 100, 100 = Best)



#### Days to clear direct exports through customs



Source: UPU and World Bank (complete URL addresses in the General Notes)

### LEGAL AND REGULATORY FRAMEWORKS - 2017



#### AZERBAIJAN

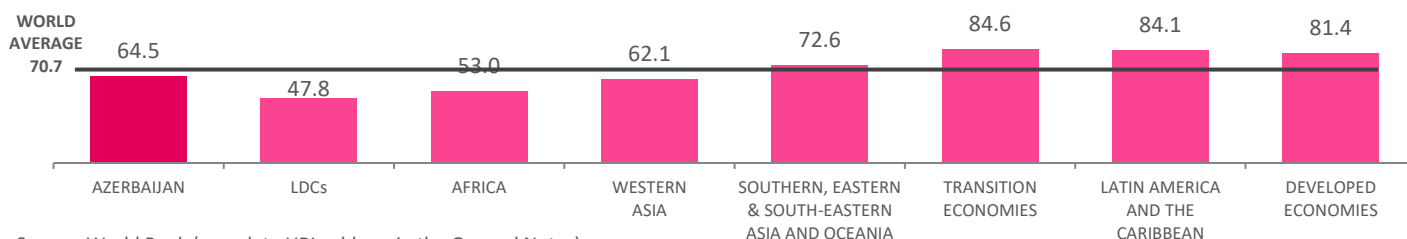
|                              |             |
|------------------------------|-------------|
| Electronic Transactions:     | Legislation |
| Consumer Protection:         | #N/A        |
| Privacy and data protection: | Legislation |
| Cybercrime:                  | Legislation |

Source: UNCTAD

For more information see: [http://unctad.org/en/Pages/DTL/STI\\_and\\_ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx](http://unctad.org/en/Pages/DTL/STI_and_ICTs/ICT4D-Legislation/eCom-Global-Legislation.aspx)

### SKILLS DEVELOPMENT - 2013-17

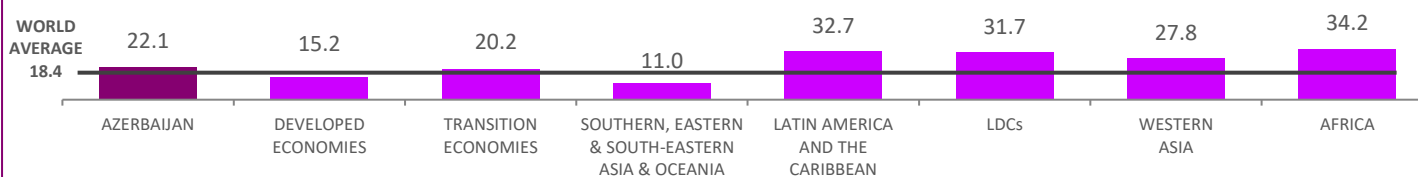
#### Percentage of firms using e-mail to interact with clients/suppliers



Source: World Bank (complete URL address in the General Notes)

### FINANCING FOR eCOMMERCE - 2014-15

#### Percentage of firms identifying access to finance as a major constraint



Source: World Bank (complete URL address in the General Notes)

## COUNTRY PROFILE: GENERAL NOTES

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### NOTES:

- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

### SYMBOLS FOR MISSING VALUES:

0: Zero means nil or negligible

#N/A: Not available or not publishable

### FOR MORE INFORMATION ON DATA SOURCES SEE:

- ITU, World Telecommunication/ICT Indicators database: <http://www.itu.int/en/ITU-D/Statistics/Pages/publications/wtid.aspx>
- UNCTAD, UNCTADStat: <http://unctadstat.unctad.org>
- UPU, Postal Statistics: <http://www.upu.int/en/resources/postal-statistics/about-postal-statistics.html>
- World Bank, E-trade Indicators: <http://wits.worldbank.org/analyticaldata/etrade-indicators.aspx>
- WEF, Networked Readiness Index: <http://reports.weforum.org/global-information-technology-report-2016/networked-readiness-index>

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### GENERATION DATE:

3 July 2018