COUNTRY PROFILE: AUSTRIA

Population: 8.7 Millions
Internet users: 7.3 Millions
GDP: 390 800 Millions current US$
GDP growth: 1.5 %
Merchandise trade: 309 827 Millions current US$
Land area: 82 531 km²
Source: UNCTAD and ITU (complete URL addresses in the General Notes)

GENERAL INFORMATION - 2016

E-COMMERCE ASSESSMENT - 2017
Rank in UNCTAD B2C E-commerce Index: 17/144
Rank in ITU ICT Development Index: 21/176
Rank in WEF Networked Readiness Index: 20/139
Source: UNCTAD, ITU and WEF (complete URL address in the General Notes)
Note: 1 = Best

ICT INFRASTRUCTURE AND SERVICES - 2016

Fixed broadband Internet tariffs, PPP $/month
Highest tariff: 874.4
500
50
Tariffs in 50% of eco. are below this value
AUSTRIA, 24.7
Lowest tariff: 5
5
Source: ITU (complete URL address in the General Notes)

PAYMENTS - 2014
Debit card used in the past year
WORLD, 21.9
AUSTRIA, 34.6
AUSTRIA, 68.5
DEVELOPED ECONOMIES, 65.2
Credit card used in the past year
WORLD, 13.5
AUSTRIA, 34.6
WORLD, 15
AUSTRIA, 34.6
DEVELOPED ECONOMIES, 45.9
Used an account to make a transaction through a mobile phone
WORLD, 8.5
AUSTRIA, 21.1
WORLD, 5.1
DEVELOPED ECONOMIES, 19.9
Per 100 inhabitants
Source: World Bank (complete URL address in the General Notes)
### Trade Logistics - 2016

<table>
<thead>
<tr>
<th></th>
<th>Austria</th>
<th>World</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of population having mail delivered at home</td>
<td>99.0</td>
<td>83.3</td>
</tr>
<tr>
<td>Postal reliability index (0 to 100, 100 = Best)</td>
<td>88.9</td>
<td>56.0</td>
</tr>
<tr>
<td>Days to clear direct exports through customs</td>
<td>#N/A</td>
<td>7.7</td>
</tr>
</tbody>
</table>

Source: UPU and World Bank (complete URL addresses in the General Notes)

### Legal and Regulatory Frameworks - 2017

- **Electronic Transactions:** Legislation
- **Consumer Protection:** Legislation
- **Privacy and data protection:** Legislation
- **Cybercrime:** Legislation

Source: UNCTAD


### Skills Development - 2013-17

<table>
<thead>
<tr>
<th></th>
<th>Austria</th>
<th>LDCs</th>
<th>Africa</th>
<th>Western Asia</th>
<th>Southern, Eastern Asia &amp; Oceania</th>
<th>Transition Economies</th>
<th>Latin America and the Caribbean</th>
<th>Developed Economies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms using e-mail to interact with clients/suppliers</td>
<td>#N/A</td>
<td>47.8</td>
<td>53.0</td>
<td>62.1</td>
<td>72.6</td>
<td>84.6</td>
<td>84.1</td>
<td>81.4</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)

### Financing for eCommerce - 2014-15

<table>
<thead>
<tr>
<th></th>
<th>Austria</th>
<th>LDCs</th>
<th>Transition Economies</th>
<th>Southern, Eastern Asia &amp; Oceania</th>
<th>Latin America and the Caribbean</th>
<th>LDCs</th>
<th>Western Asia</th>
<th>Africa</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage of firms identifying access to finance as a major constraint</td>
<td>#N/A</td>
<td>15.2</td>
<td>20.2</td>
<td>11.0</td>
<td>32.7</td>
<td>31.7</td>
<td>27.8</td>
<td>34.2</td>
</tr>
</tbody>
</table>

Source: World Bank (complete URL address in the General Notes)
NOTES:
- For merchandise trade - sum of exports and imports.
- Country groups are weighted using population for most indicators with the exception of those on skills development, financing for e-commerce and days to clear direct exports through customs.

SYMBOLS FOR MISSING VALUES:
0: Zero means nil or negligible
#N/A: Not available or not publishable

FOR MORE INFORMATION ON DATA SOURCES SEE:
- UNCTAD, UNCTADstat: http://unctadstat.unctad.org

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- The designations employed do not imply the expression of any opinion concerning the legal status of any country, territory, city or area, or of its authorities, or concerning the delimitation of its frontiers or boundaries.

GENERATION DATE:
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